SUNGROW
Clean power for all

User Manual

Hybrid Inverter

MG3.6RL



MG3.6RL-UEN-Ver11-202606

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About This Manual

The manual mainly contains the product information, as well as guidelines for installation, operation, and maintenance. The manual does not include complete information about the photovoltaic (PV) system. Readers can get additional information at **www.sungrowpower.com** or on the webpage of the respective component manufacturer.

Validity

This manual is valid for the following model of inverters:
MG3.6RL

It will be referred to as "inverter" hereinafter unless otherwise specified.

Target Group

This manual is intended for professional technicians who are responsible for installation, operation, and maintenance of inverters, and users who need to check inverter parameters.

The inverter must only be installed by professional technicians. The professional technician is required to meet the following requirements:

- Know electronic, electrical wiring and mechanical expertise, and be familiar with electrical and mechanical schematics.
- Have received professional training related to the installation and commissioning of electrical equipment.
- Be able to quickly respond to hazards or emergencies that occur during installation and commissioning.
- Be familiar with local standards and relevant safety regulations of electrical systems.
- Read this manual thoroughly and understand the safety instructions related to operations.

How to Use This Manual

Please read this manual carefully before using the product and keep it properly at a place for easy access.

All contents, pictures, marks, and symbols in this manual are owned by SUNGROW. No part of this document may be reprinted by the non-internal staff of SUNGROW without written authorization.

Contents of this manual may be periodically updated or revised, and the actual product purchased shall prevail. Users can obtain the latest manual from **support.sungrowpower.com** or sales channels.

Security Declaration

For details on the product's network security vulnerability response process and vulnerability disclosure, please visit the following website: https://en.sungrowpower.com/security-vulnerability-management.

For more information on network security, please refer to the user manual of the communication module or the Data Logger that comes with the product.

Symbols

This manual contains important safety instructions, which are highlighted with the following symbols, to ensure personal and property safety during usage, or to help optimize the product performance in an efficient way.

Please carefully understand the meaning of these warning symbols to better use the manual.

⚠ DANGER

Indicates high-risk potential hazards that, if not avoided, may lead to death or serious injury.

⚠ WARNING

Indicates moderate-risk potential hazards that, if not avoided, may lead to death or serious injury.

⚠ CAUTION

Indicates low-risk potential hazards that, if not avoided, may lead to minor or moderate injury.

NOTICE

Indicates potential risks that, if not avoided, may lead to device malfunctions or financial losses.

"NOTE" indicates additional information, emphasized contents or tips that may be helpful, e.g., to help you solve problems or save time.

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1 Safety Instructions

When installing, commissioning, operating, and maintaining the product, strictly observe the labels on the product and the safety requirements in the manual. Incorrect operation or work may cause:

- Injury or death to the operator or a third party.
- Damage to the product and other properties.

⚠ WARNING

- **Do not perform any operation on the product (including but not limited to, handling, installing, powering on, or maintaining the product, performing electrical connection, and working at heights) in harsh weather conditions, such as thunder and lightning, rain, snow, and Level 6 or stronger winds. SUNGROW shall not be held liable for any damage to the device due to force majeure, such as earthquakes, floods, volcanic eruptions, mudslides, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weathers.**
- **In case of fire, evacuate from the building or product area and call the fire alarm. Re-entry into the burning area is strictly prohibited under any circumstances.**

NOTICE

- **Tighten the screws with the specified torque using tools when fastening the product and terminals. Otherwise, the product may be damaged. And the damage caused is not covered by the warranty.**
- **Learn how to use tools correctly before using them to avoid hurting people or damaging the device.**
- **Maintain the device with sufficient knowledge of this manual and use proper tools.**

- The safety instructions in this manual are only supplements and cannot cover all the precautions that should be followed. Perform operations considering actual onsite conditions.
- SUNGROW shall not be held liable for any damage caused by violation of general safety operation requirements, general safety standards, or any safety instruction in this manual.
- When installing, operating, and maintaining the product, comply with local laws and regulations. The safety precautions in this manual are only supplements to local laws and regulations.
- During the product transport, installation, wiring, maintenance, etc., the materials and tools prepared by users must meet the requirements of applicable local laws and regulations, safety standards, and other specifications. SUNGROW shall not be held liable for any damage to the product caused by the adoption of materials and tools that fail to meet the above-mentioned requirements.
- Operations on the product, including but not limited to, handling, installing, wiring, powering on, maintenance, and use of the product, must not be performed by unqualified personnel. SUNGROW shall not be held liable for any damage to the product resulting from operations done by unqualified personnel.
- Where the transport of the product is arranged by users, SUNGROW shall not be held liable for any damage to the product that is caused by users themselves or the third-party transport service providers designated by the users.
- SUNGROW shall not be held liable for any damage to the product caused by the negligence, intent, fault, improper operation, and other behaviors of users or third-party organizations.
- SUNGROW shall not be held liable for any damage to the product arising from reasons unrelated to SUNGROW.

1.1 Unpacking and Inspection

⚠ WARNING

- **Check all safety signs, warning labels and nameplates on devices.**
- **The safety signs, warning labels and nameplates must be clearly visible and cannot be removed or covered before the device is decommissioned.**

NOTICE

After receiving the product, check whether the appearance and structural parts of the device are damaged, and check whether the packing list is consistent with the actual ordered product. If there are problems with the above inspection items, do not install the device and contact your distributor first. If the problem persists, contact SUNGROW in time.

1.2 Installation Safety

⚠ DANGER

- **Make sure there is no electrical connection before installation.**
- **Before drilling, avoid the water and electricity wiring in the wall.**

⚠ CAUTION

Improper installation may cause personal injury!

- **If the product supports hoisting transport and is hoisted by hoisting tools, no one is allowed to stay under the product.**
- **When moving the product, be aware of the product weight and keep the balance to prevent it from tilting or falling.**

NOTICE

Before operating the product, must check and ensure that tools to be used have been maintained regularly.

1.3 Electrical Connection Safety

⚠ DANGER

Before electrical connections, please make sure that the inverter is not damaged, otherwise it may cause danger!
Before electrical connections, please make sure that the inverter switch and all switches connected to the inverter are set to "OFF", otherwise electric shock may occur!

⚠ DANGER

The PV string will generate lethal high voltage when exposed to sunlight.

- **Operators must wear proper personal protective equipment during electrical connections.**
- **Must ensure that cables are voltage-free with a measuring instrument before touching DC cables.**
- **Respect all safety instructions listed in relevant documents about PV strings.**

⚠ DANGER

Danger to life due to a high voltage inside the inverter!

- **Be sure to use special insulation tools during cable connections.**
- **Note and observe the warning labels on the product, and perform operations strictly following the safety instructions.**
- **Respect all safety instructions listed in this manual and other pertinent documents.**

⚠ DANGER

If the battery is short-circuited, the instantaneous current will be excessively high and a large amount of energy will be released, which may cause fire and personal injury.
Disconnect the battery from all voltage sources prior to performing any work on the battery.
Lethal voltages are present at the battery terminals and cables connecting to the inverter. Severe injuries or death may occur if the cables and terminals in the inverter are touched.
Observe all safety information provided by the battery manufacturer.

⚠ WARNING

Damage to the product caused by incorrect wiring is not covered by the warranty.

- **Electrical connection must be performed by professionals.**
- **Please use measuring devices with an appropriate range. Overvoltage can damage the measuring device and cause personal injury.**
- **All cables used in the PV generation system must be firmly attached, properly insulated, and adequately dimensioned.**
- **Do not damage the ground conductor. Do not operate the product in the absence of a properly installed ground conductor. Otherwise, it may cause personal injury or product damage.**

⚠ WARNING

Check the positive and negative polarity of the PV strings, and connect the PV connectors to corresponding terminals only after ensuring polarity correctness. During the installation and operation of the inverter, please ensure that the positive or negative poles of PV strings do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.
The interfaces of the battery in the system must be compatible with the inverter. The entire battery voltage range must be completely within the permissible range of the inverter, and the battery voltage shall not exceed the maximum permissible DC input voltage of the inverter.

NOTICE

- **Comply with the safety instructions related to PV strings and the regulations related to the local grid.**
- **Install the external protective grounding cable first when performing electrical connection and remove the external protective grounding cable last when removing the inverter.**

1.4 Operation Safety

⚠ DANGER

When routing cables, ensure a distance of at least 30 mm between the cables and heat-generating components or areas to protect the insulation layer of cables from aging and damage.
When the product is working:

- **Do not touch the product enclosure.**
- **It is strictly forbidden to plug and unplug any connector on the inverter.**
- **Do not touch any wiring terminal of the inverter. Otherwise, electric shock may occur.**
- **Do not disassemble any parts of the inverter. Otherwise, electric shock may occur.**
- **It is strictly forbidden to touch any hot parts of the inverter (such as the heat sink). Otherwise, it may cause burns.**
- **Do not connect or remove any battery. Otherwise, electric shock may occur.**
- **Do not connect or remove any PV string or any PV module in a string. Otherwise, electric shock may occur.**
- **If the inverter is equipped with a DC switch, do not operate it. Otherwise, it may cause device damage or personal injury.**

Do not take other actions, such as setting parameters or cutting off power, during the process of inverter firmware update, to avoid update failure.

1.5 Maintenance Safety

⚠ DANGER

Risk of inverter damage or personal injury due to incorrect service!

- **Before maintenance, disconnect the AC circuit breaker on the grid side and then the DC switch. If a fault that may cause personal injury or device damage is found before maintenance, disconnect the AC circuit breaker and wait until the night before operating the DC switch. Otherwise, a fire inside the product or an explosion may occur, causing personal injuries.**
- **After the inverter is powered off , measure the voltage and current with professional instrument. Only when there is no voltage nor current can operators who wear protective equipment operate and maintain the inverter.**
- **Even if the inverter is shut down, it may still be hot and cause burns. Wear protective gloves before operating the inverter after it cools down.**

⚠ DANGER

Touching the power grid or the contact points and terminals on the inverter connected to the power grid may lead to electric shock!

- **The power grid side may generate voltage. Always use a standard voltmeter to ensure that there is no voltage before touching.**

⚠ CAUTION

To prevent misuse or accidents caused by unrelated personnel, post prominent warning signs or demarcate safety warning areas around the product.

NOTICE

- **If the paint on the inverter enclosure falls or rusts, repair it in time. Otherwise, the inverter performance may be affected.**
- **Do not use cleaning agents to clean the inverter. Otherwise, the inverter may be damaged, and the loss caused is not covered by the warranty.**
- **As the inverter contains no parts that can be maintained, never open the enclosure of the inverter or replace any internal components without authorization. Otherwise, the loss caused is not covered by the warranty.**
- **Do not open the maintenance door in rainy or snowy weather. If it is inevitable, take proper protective measures to avoid the ingress of rainwater and snow into the maintenance compartment; otherwise, the product's operation may be affected.**
- **Before closing the maintenance door, check whether there is any object left inside the maintenance compartment, such as screws, tools, etc.**
- **It is recommended for users to use cable sheathing to protect the AC cable. If the cable sheathing is used, make sure it is positioned inside the maintenance compartment.**

1.6 Disposal Safety

⚠ WARNING

Please scrap the product in accordance with relevant local regulations and standards to avoid property losses or casualties.

2 Product Description

2.1 System Introduction

The inverter is a transformerless single-phase hybrid inverter. As an integral component in the power system, the inverter is designed to convert the direct current power generated from the PV modules or batteries into grid-compatible AC current and feeds the AC current to the utility grid.

The single-phase hybrid inverters are applicable to both on-grid and off-grid PV systems. With the integrated Energy Management System (EMS), they can control and optimize the energy flow so as to increase the self-consumption of the system.

⚠ WARNING

- **The inverter must only be operated with PV strings with class II protection in accordance with IEC 61730, application class A. It is not allowed for the positive pole or the negative pole of the PV strings to be grounded. This can cause the inverter to be destroyed.**
- **Damages to the product due to a faulty or damaged PV installation are not covered by warranty.**
- **Any use other than the one described in this document is not permitted.**
- **During the installation and operation of the inverter, please ensure that the positive or negative polarities of PV strings and those of batteries do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.**
- **Do not short-circuit the Backup port during operation. Otherwise, the inverter or power distribution system will be seriously damaged. The loss is not covered by the SUNGROW warranty.**

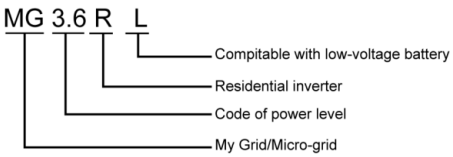
NOTICE

- **For the TT utility grid, the N line voltage to ground must be 30 V or less.**
- **The utility grid must be a TN system for the off-grid application.**
- **The system is not suitable for supplying life-sustaining medical devices. It cannot guarantee backup power in all circumstances.**
- **The inverter applies only to the scenarios described in this manual.**

2.2 Product Introduction

Model Description

The model description is as follows:



Appearance

The following figure shows the appearance of the inverter. The image shown here is for reference only. The actual product received may differ.

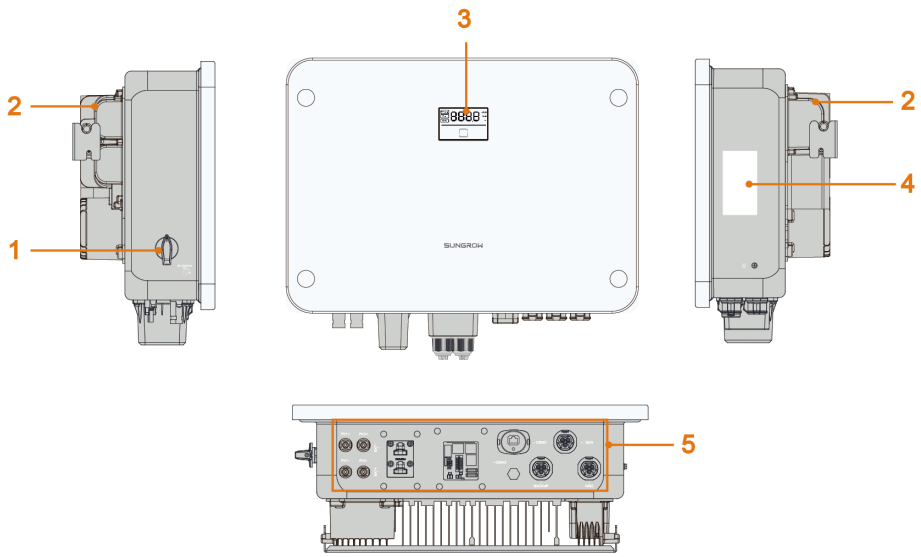


Figure 2-1 Inverter Appearance

No.	Name	Description
1	DC switch	To safely disconnect the DC circuit whenever necessary.
2	Hanger	To hang the inverter on the wall-mounting bracket.
3	LED panel	The LED panel indicates the running information and the current working state of the inverter.
4	Nameplate	To clearly identify the product, including device model, S/N, important specifications, marks of certification institutions, information about **COM2** pin definition, etc.

No.	Name	Description
5	Electrical connection area	PV terminals, battery terminals, AC terminals, and communication terminals.

Dimensions

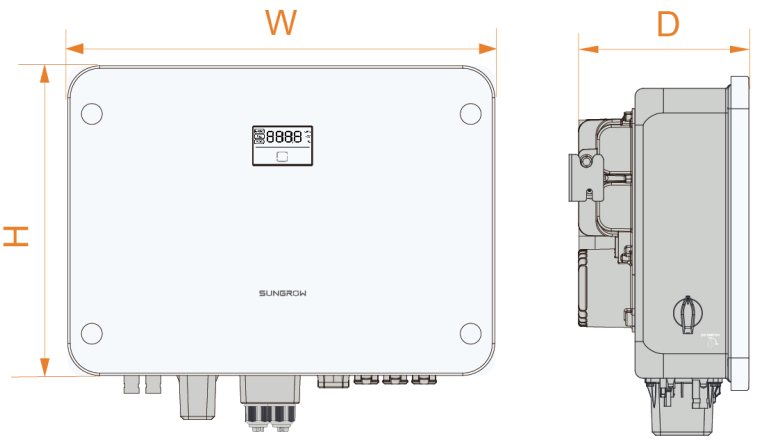


Figure 2-2 Dimensions of the Inverter

Inverter Model	W (mm)	H (mm)	D (mm)
MG3.6RL	532	386	210

2.3 Symbols on the Product

Symbol	Explanation
	Do not dispose of the inverter together with household waste.
	The inverter does not have a transformer.
	Disconnect the inverter from all the external power sources before maintenance!
	Read the user manual before maintenance!

Symbol	Explanation
	Read the user manual before maintenance!
	Burn danger due to hot surface that may exceed 60℃.
	Danger to life due to high voltages! Only qualified personnel can open and service the inverter.
	Do not touch live parts for 10 minutes after disconnection from the power sources.
	Additional grounding point.

Users may also put other warning signs as per the requirements of the local standards or installation specifications.

2.4 LED Indicator

The LED panel with a display screen and an indicator is on the front of the inverter.



Figure 2-3 LED Panel

(a) Normal state (b) Error state

No.	Name	Description
1	E-day	Today's energy yield
2	Pac	Real-time AC output power
3	SOC	Battery SOC (State of Charge)

No.	Name	Description
4	LED indicator	To indicate the working state of the inverter. Touch it to switch the information in normal state or view multiple error codes in error state.
5	Error code	The error code in the figure is just an example.

- In normal state, the E-day, Pac and SOC information will be displayed alternately. Also you can touch the LED indicator to switch the information.
- In error state, touch the LED indicator to view multiple error codes.
- If there is no operation for 5 minutes, the display screen will be off. Touch the LED indicator to activate it.

Table 2-1 LED Indicator State Description

LED Color	state	Definition
 Blue	ON	The inverter is running in the on/off-grid mode.
	Blink	The inverter is at standby or startup state (without on/off-grid operation).
 Red	ON	A system fault has occurred.
 Gray	OFF	Both the AC and DC sides are powered down.

⚠ WARNING

Voltage may still be present in AC side circuits after the indicator is off. Pay attention to the electricity safety when operating.

2.5 PV Energy Storage System (PV ESS)

NOTICE

When designing the system, ensure that the operating ranges of all devices that are connected to the inverter meet the requirements of the inverter.

2.5.1 PV Energy Storage System (PV ESS)

The following figure shows inverter application in a PV energy storage system.

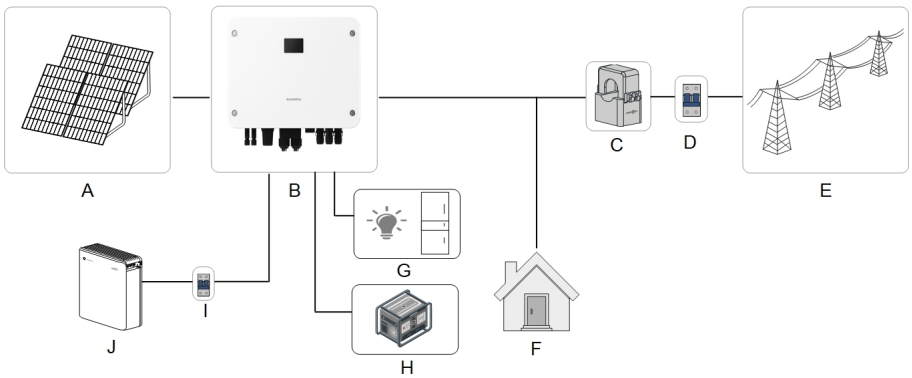
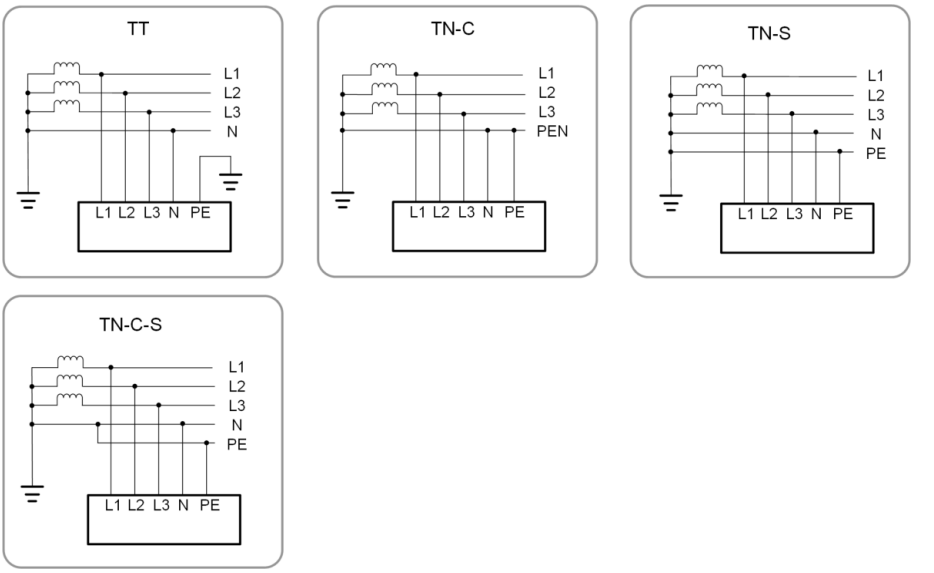


Figure 2-4 PV Energy Storage System

Item	Description	Note
A	PV strings	Compatible with monocrystalline silicon, polycrystalline silicon, and thin-film modules without grounding.
B	Inverter	MG3.6RL
C	CT	Used to measure current at the grid connection point.
D	AC circuit breaker	AC circuit breaker
E	Utility grid	TT, TN-C, TN-S, TN-C-S.
F	Normal Loads	Common loads, which will be lack of power when grid is blackout.
G	Backup loads	Loads, connected to inverter backup port, which need uninterrupted power supply.
H	Generator/ Load	Only the generator or the load (not both) can be connected.
I	DC Breaker	DC Breaker

The following figure shows the common grid configurations.



Parallel Battery Connection System

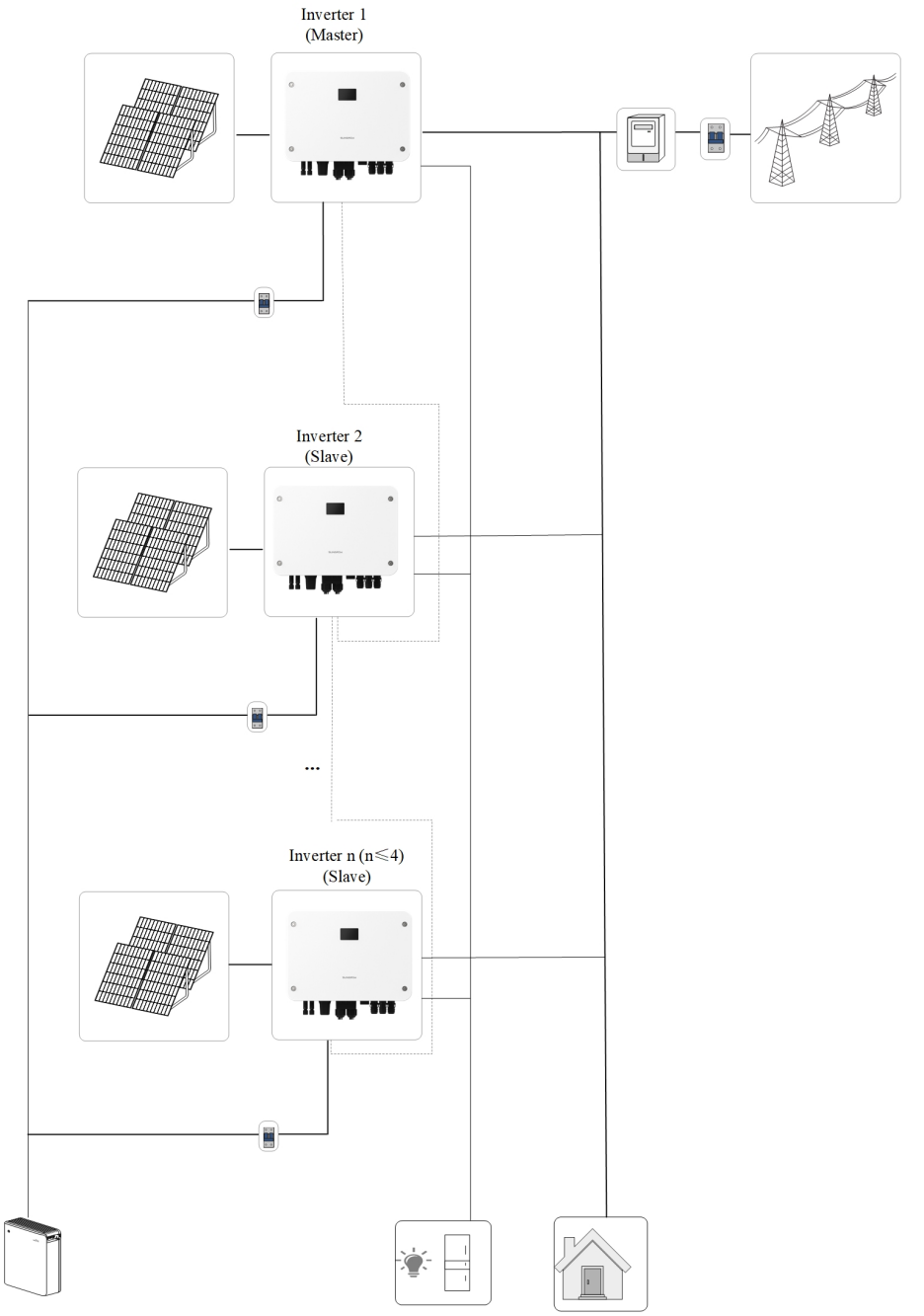


Figure 2-5 Parallel Battery Connection System

This system diagram is for illustrative purposes only and does not include all connection details. Please ensure all system wiring is installed in compliance with local installation standards and regulations.

- The system supports parallel connection of up to four inverters. For more than 4 inverters, please contact Sungrow.
- The battery terminals on the inverter side are connected in parallel and linked to the battery via a busbar (to be prepared by the user).

Function/Scenario	Firmware Version Requirement
Load connection to GEN port	• Inverter: ≥BARITE-H_B001.V001.P09 • WiNet-S2: ≥WINET-SV300.001.03.P029B001 • iSolarCloud App: - ≥V2.1.6.20260319 for iOS - ≥V2.1.6.20260324 for Android
Load connection to GEN port On-grid port retrofit	• Inverter: ≥BARITE-H_B001.V001.P11 • WiNet-S2: ≥WINET-SV300.001.03.P030 • iSolarCloud App: - ≥V2.1.6.20260421 for iOS - ≥V2.1.6.20260428 for Android

For more version information, please contact Sungrow.

2.5.2 Declaration For Backup Function

DANGER

This product is not suitable for supplying power to life-sustaining medical devices since power outages may result in danger to life.

The following statement involves SUNGROW general policies about the hybrid inverters described in this document.

1. For hybrid inverters, the electrical installation typically includes connection of the inverter to both PV modules and batteries. If there is no available power from batteries or PV modules in backup mode, the backup power supply will be automatically terminated. SUNGROW shall hold no liability for any consequences arising from failing to observe this instruction.
2. Normally, the backup switching time is 0 ms . However, some external factors or local regulations may cause the system to fail on backup mode. Therefore, the users must be aware of conditions and follow the instructions as below:

- Do not connect loads that are dependent on a stable energy supply for a reliable operation.

- Do not connect the loads whose total capacity is greater than the maximum backup capacity.
- Due to the condition of the battery itself, battery current might be limited by some factors, including but not limited to the temperature and weather.

Declaration For Backup Overload Protection

The inverter will restart in case of Overload Protection. The time required for restarting will increase (10 min at most) if Overload Protection repeats. Try to reduce backup load power within maximum limitation or remove the loads which may cause very high start-up current surges.

3 Function Description

3.1 Safety Function

3.1.1 Protection

Several protective functions are integrated in the inverter, including short circuit protection, grounding insulation resistance surveillance, residual current protection, anti-islanding protection, DC overvoltage / over-current protection, etc.

3.1.2 Earth Fault Alarm

The device gives an alarm if there is a grounding fault. If the AC side is poorly grounded or not grounded, the LED indicator turns red.

3.2 Energy Conversion and Management

The inverter converts the DC power from the PV array or the battery to the AC power, in conformity with the grid requirements. It also transmits the DC power from the PV panel to the battery.

With the bidirectional converter integrated inside, the inverter can charge or discharge the battery.

Multiple string MPP trackers are used to maximize the power from PV strings with different orientations, tilts, or module structures.

3.2.1 Power Derating

Power derating is a way to protect the inverter from overload or potential faults. In addition, the derating function can also be activated following the requirements of the utility grid.

3.2.2 Regular Operational Voltage Range

The inverters can operate within the allowable voltage range for at least the specified observation time. The setting of the conditions depends on whether the connection is due to a normal operational start-up or an automatic reconnection after disconnection from grid.

When the voltage level is out of the operational and protection levels, the inverter will disconnect within the specified time from the grid. If a disturbance lasts longer than the required protection time, the inverter can reconnect to the grid once the voltage level goes back to normal levels after the disturbance.

3.2.3 Regular Operational Frequency Range

The inverter can operate within its frequency range for at least the specified observation time. The setting of conditions depends on whether the connection is due to a normal operational start-up or an automatic reconnection after disconnection from grid.

When the frequency level is outside the operational and protection levels, the inverter will disconnect from the grid. If a disturbance lasts longer than the required protection time, the inverter can reconnect to the grid once the frequency level goes back to normal levels after the disturbance.

3.2.4 Reactive Power Regulation

The inverter is capable of operating in reactive power regulation modes for the purpose of providing support to the grid. The reactive power regulation mode can be set via the iSolarCloud App.

3.2.5 Load Control

The inverter has an integrated multiple-function dry-contact (DO relay), which can be used for load control via a contactor.

3.3 Communication and Configuration

The inverter possesses various ports for device and system monitoring, including RS485, Ethernet, WLAN, and CAN; various parameters can be configured for optimal operation. The inverter information is accessible through the iSolarCloud App.

3.4 Import Power Limit Function

Import power means the total power purchased from grid, which includes power to charge the battery from grid via inverter, power consumed by local loads and loads connected to inverter backup port from grid. Following local regulations, calculate the maximum system tolerable power based on the wire and circuit breaker that required by the selected model, and the value can be set as the **Purchase energy with limited power**.

3.5 PID Zero

The PID Zero function is applicable for both PV and DC-coupled PV plus storage systems. It can suppress PID during the day and intelligently repair PV panels damage caused by PID at night, by relieving or alleviating PV array voltage bias to PV-.

The traditional inverter needs boost circuit to extend the efficient generation time during the day, and break the symmetry of the PV array to the ground voltage, making it closer to the negative electrode. In addition, if the traditional inverter runs at night, the PV array to ground voltage is always limited to the lowest voltage point of the system, which increases the risk of PID.

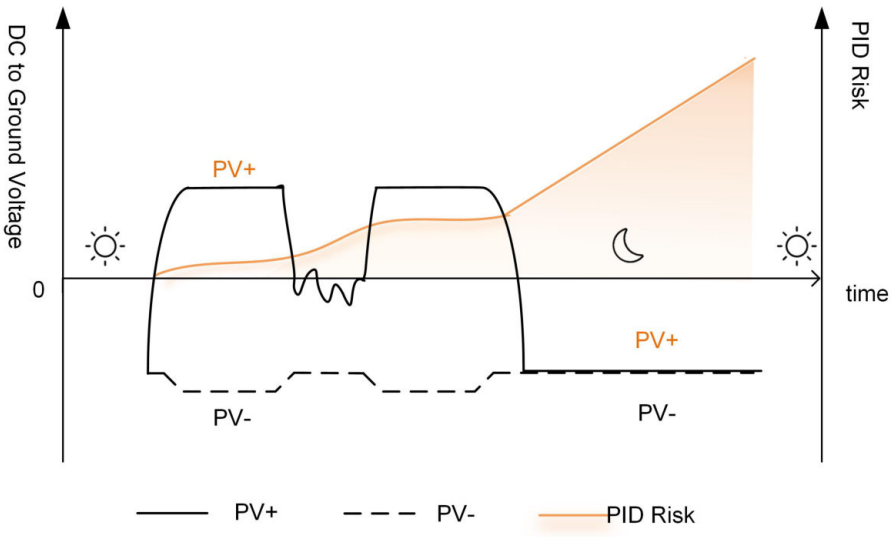


Figure 3-1 PID Risk of Traditional Inverters

The following figure is the PID risk of the inverter equipped with PID Zero, it prevents the PV array voltage from approaching PV-, reduces the risk of PID during daily operation and repairs PV panels caused by PID at night. Details can be found in the *PID Zero White Paper*, which can be obtained on www.sungrowpower.com or from your distributor.

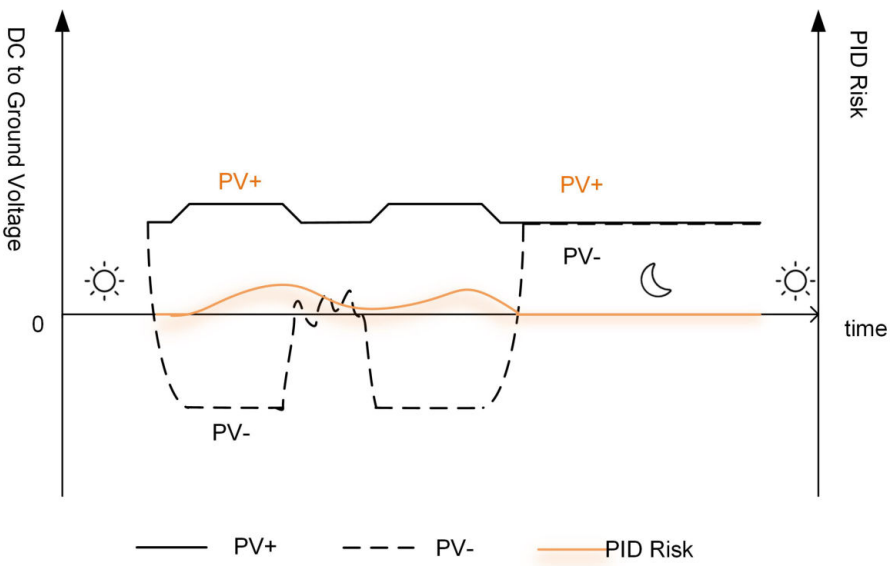


Figure 3-2 PID Risk of Inverters Equipped with PID Zero

DANGER

Keep the DC switch "ON" in the PID Zero process. During the process, there is voltage hazard between inverter / PV panels live conductors and ground. Do not touch any of them.

4 Unpacking and Storage

4.1 Unpacking and Inspection

The product is thoroughly tested and strictly inspected before delivery. Nonetheless, damage may still occur during shipping. For this reason, please conduct a thorough inspection after receiving the product.

- Check the packing case for any visible damage.
- Check the scope of delivery for completeness according to the packing list.
- Check the inner contents for damage after unpacking.

Contact SUNGROW or the transport company in case of any damage or incompleteness, and provide photos to facilitate services.

Do not dispose of the original packing case. It is recommended to store the device in the original packing case when the product is decommissioned.

NOTICE

- **After receiving the product, check whether the appearance and structural parts of the device are damaged, and check whether the packing list is consistent with the actual ordered product. If there are problems with the above inspection items, do not install the device and contact your distributor first. If the problem persists, contact SUNGROW in time.**
- **If any tool is used for unpacking, be careful not to damage the product.**

4.2 Scope of Delivery



Figure 4-1 Scope of delivery

Item	Name	Quantity
A	Inverter	1
B	Wall-mounting bracket	1
C	Battery connector	1
D	AC connector	3
E	Expansion plug set	3
F	M5×12 screw set	2
G	M4×16 screw set	4
H	Current transformer (CT)	1
I	DO plug-in connector	1

Item	Name	Quantity
J	Signal plug-in connector	1
K	Wire ferrule	9
L	Wire ferrule (DIN end)	12
M	PV connector	2 sets
N	Crimp contact	2 sets
O	Removal tool	1
P	Desiccant	1
Q	WiNet-S2	1
T	Documents	1

The images shown here are for reference. The actual product and quantity are based on delivery.

4.3 Inverter Storage

Proper storage is required if the inverter is not installed immediately.

- Store the inverter in the original packing case with the desiccant inside.
- The storage temperature must be always between -30℃ and +70℃, and the storage relative humidity must be always between 0 and 95 %, non-condensing.
- In case of stacking storage, the number of stacking layers should never exceed the limit marked on the outer side of the packing case.
- The packing case should be upright.
- If the inverter needs to be transported again, pack it strictly before loading and transporting it.
- Do not store the inverter in places susceptible to direct sunlight, rain, and strong electric field.
- Do not place the inverter in places with items that may affect or damage the inverter.
- Store the inverter in a clean and dry place to prevent dust and water vapor from eroding.
- Do not store the inverter in places with corrosive substances or susceptible to rodents and insects.
- Carry out periodic inspections. Inspection shall be conducted at least once every six months. If any insect or rodent bites are found, replace the packaging materials in time.
- If the inverter has been stored for one year or longer, or has been mounted but remains non-operational for more than three months, it must be inspected and tested by qualified personnel before being put into operation.

NOTICE

Please store the inverter according to the storage requirements. Product damage caused by failure to meet the storage requirements is not covered by the warranty.

5 Mechanical Mounting

⚠ WARNING

Respect all local standards and requirements during mechanical installation.

5.1 Safety During Mounting

⚠ DANGER

Make sure there is no electrical connection before installation.
Before drilling, avoid the water and electricity wiring in the wall.

⚠ WARNING

For specific requirements for the installation environment, see 5.2.1 Installation Environment Requirements. In case the environment where the product is installed does not meet the requirements, SUNGROW shall not be held liable for any property damage arising therefrom.

⚠ CAUTION

Improper handling may cause personal injury!

- **When moving the product, be aware of its weight and keep the balance to prevent it from tilting or falling.**
- **Wear proper protective equipment before performing operations on the product.**
- **The bottom terminals and interfaces of the product cannot directly contact the ground or other supports. The product cannot be directly placed on the ground.**

NOTICE

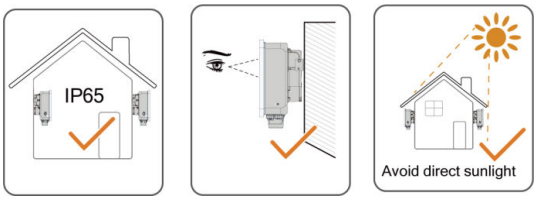
During installation, ensure that no device in the system causes it hard for the DC switch and the AC circuit breaker to act or hinders maintenance personnel from operating.
If drilling is required during installation:

- **Wear goggles and protective gloves when drilling holes.**
- **Make sure to avoid the water and electricity wiring in the wall before drilling.**
- **Protect the product from shavings and dust.**

5.2 Location Requirements

To a large extent, a proper installation location ensures safe operation, service life, and performance of the inverter.

- The inverter with protection rating IP65 can be installed both indoors and outdoors.
- The inverter should be installed at a height that allows easy viewing of the LED screen, as well as easy electrical connection, operation and maintenance.



5.2.1 Installation Environment Requirements

- If the inverter is installed in a place with lush vegetation, weed on a regular basis. In addition, the ground beneath the inverter needs to undergo certain treatment, such as laying cement or gravel, etc. (an area of 3 m × 2.5 m is recommended).
- Do not install the inverter in an environment with flammables, explosives, or smoke.
- Do not install the inverter in places prone to water leak, e.g., under the air-conditioner vent, the air vent, or the cable outlet window of the machine room, so as to prevent device damage or short circuit caused by intrusion of water.
- Do not install the inverter in a place with corrosives such as corrosive gas and organic solvent, etc.
- When the inverter is running, its surface may carry high voltages or get very hot. Do not touch it; otherwise, it may lead to burns or electric shocks.
- Do not install the inverter in a place that can be easily reached.
- The installation site must have solid ground, free of rubber-like soils (which cannot be effectively compacted) or weak soils, and should not be prone to subsidence. Also, avoid low-lying areas where water or snow may accumulate. Ensure the site is located above the highest recorded water level in the area.
- Do not install the inverter in a position that could be flooded.
- To prevent vegetation or water on the ground from impacting inverter operation, if the space above meets the designated requirements, elevate the inverter to an appropriate height.
- Good heat dissipation is very important to the inverter. Please install the inverter in a ventilated environment.
- Expanding foam and firestop putty shall meet applicable national standards and remain free of corrosive gas emissions (e.g., chlorine, ammonia, and sulfur) at operating temperatures from -40°C to 85°C. Use only halogen-free, eco-friendly sealing materials.
- Please consult SUNGROW before installing inverters outdoors in areas prone to salt damage, which are mainly coastal areas within 500 meters of the coast. The sedimentation amount of salt spray is correlated to the characteristics of the seawater, sea winds, precipitation, air humidity, topography, and forest coverage in the adjacent sea areas, and there are substantial differences between different coastal areas.
- To ensure device safety and service life, avoid using this product in highly polluted environments containing substances such as sulfur or halogens.

- The inverter is strictly prohibited from being installed in environments with vibration or strong electromagnetic fields (including strong common-mode interference). A strong magnetic field environment refers to one where the magnetic field strength exceeds 30 A/m. The aforementioned environments may cause the product to malfunction.
- In dusty environments, such as areas with large amounts of dust, smoke, or lint, airborne particles may accumulate on the device's air outlet or heat sink, affecting heat dissipation and, in severe cases, causing damage to the device.In dusty environments, such as areas with large amounts of dust, smoke, or lint, airborne particles may accumulate on the device's air outlet or heat sink, affecting heat dissipation and, in severe cases, causing damage to the device.
- The average temperature approximately 1 m around the inverter should be taken as its ambient operating temperature. The temperature and humidity should meet the requirements below:

5.2.2 Carrier Requirements

The mounting structure where the inverter is installed must comply with local/national standards and guidelines. Ensure that the installation surface is solid enough to bear four times the weight of the inverter and is suitable for the dimensions of the inverter (e.g. cement walls, plasterboard walls, etc.).

Do not install the inverter on a carrier that may vibrate in resonance, so as to avoid making bigger noise.

Installation on combustible building materials is strictly prohibited. Suitable mounting surfaces include:

Non-combustible wall surfaces: Concrete, fire-resistant gypsum board, brick wall, etc. Non-combustible roof structures: Color-Coated corrugated steel roofing sheets, precast concrete slabs, fiber-reinforced cement boards, etc.

5.2.3 Angle Requirements

5.2.4 Clearance Requirements

Reserve enough clearance around the inverter to ensure sufficient space for heat dissipation. If the inverter is not installed at the recommended distance, heat may not be effectively dissipated, which could result in a reduction of the inverter's output power.

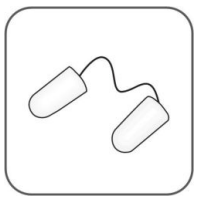
If the inverter is not installed at the recommended distance, heat may not be effectively dissipated, which could result in a reduction of the inverter's output power.

5.3 Installation Tools

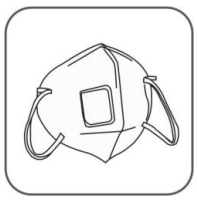
Installation tools include but are not limited to the following recommended ones. If necessary, use other auxiliary tools on site.



Goggles



Earplugs



Dust mask



Safety gloves



Safety shoes



Utility knife



Slotted screwdriver*



Phillips screwdriver (PH2)*



Hammer drill (φ10)



Marker



Vacuum cleaner



Rubber mallet



Anti-static wrist strap



Tube Terminal Crimping tool



Wire stripper



Hydraulic pliers



Heat gun



Crimping tool 4–6mm^2



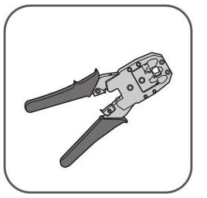
Wrench for MC4



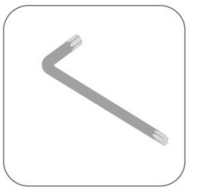
Multimeter ≥ 1000 V_{DC}



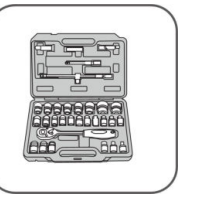
Adjustable wrench



RJ45 crimping tool



Allen wrench



Socket wrench*



Electric screwdriver

*Magnetic tools are recommended.

5.4 Moving the Inverter

Before installation, remove the inverter from the packing case and move it to the installation site. Follow the instructions below as you move the inverter:

- Always be aware of the weight of the inverter.
- Lift the inverter using the handles positioned on both sides of the inverter.
- Move the inverter by one or two people or by using a proper transport tool.
- Do not release the equipment unless it has been firmly secured.

⚠ CAUTION

Improper handling may cause personal injury!

- **Arrange an appropriate number of personnel to carry the inverter according to its weight, and installation personnel should wear protective equipment such as anti-impact shoes and gloves.**
- **Attention must be paid to the center of gravity of the inverter to avoid tilting during handling.**
- **Placing the inverter directly on a hard ground may cause damage to its metal enclosure. Protective materials such as sponge pad or foam cushion should be placed underneath the inverter.**
- **Move the inverter by holding the handles on it. Do not move the inverter by holding the terminals.**

5.5 Installing Mounting-bracket

The inverter can be installed on a bracket, a wall, and a pole by means of mounting-bracket.

Dimensions of the assembled mounting-bracket are as follows.

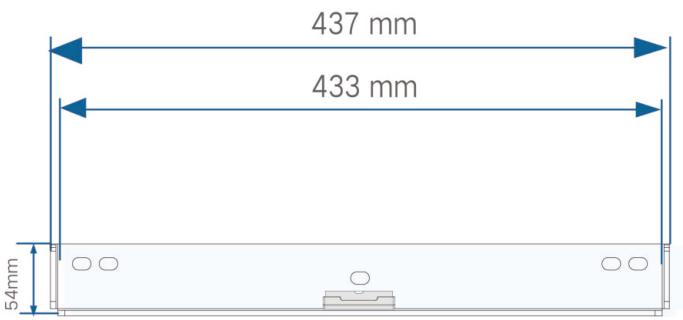
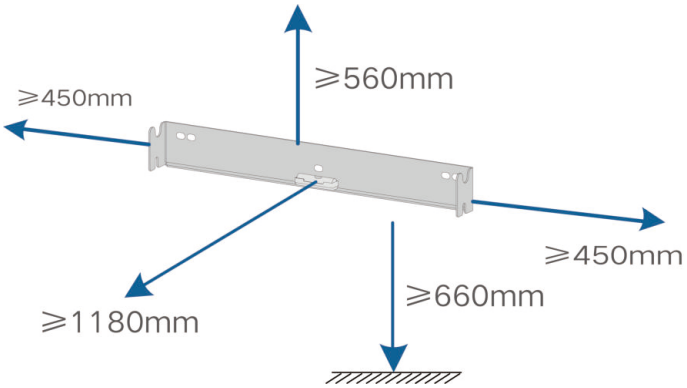


Figure 5-1 Dimensions of Mounting-bracket

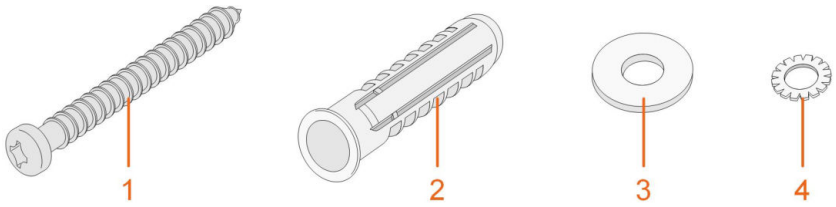
Reserve enough space when installing the mounting-bracket to meet the installation space requirements of the inverter.



5.6 Installing the Inverter

Inverter is installed on the wall by means of wall-mounting bracket and the expansion plug sets.

The expansion plug set shown below is recommended for the installation.



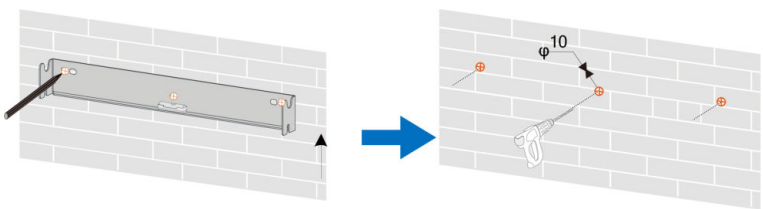
(1) Self-tapping screw M6 | (2) Expansion tube | (3) Fender washer | (4) Spring washer

The image shown here is for reference only. The actual product received may differ.

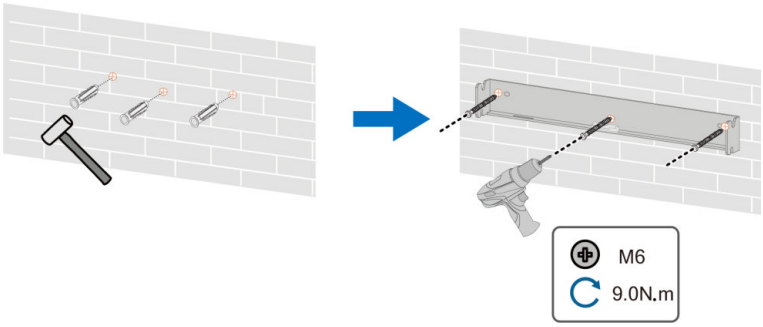
Step 1 Place the wall-mounting bracket to a proper position on the wall. Mark the positions and drill the holes.

NOTICE

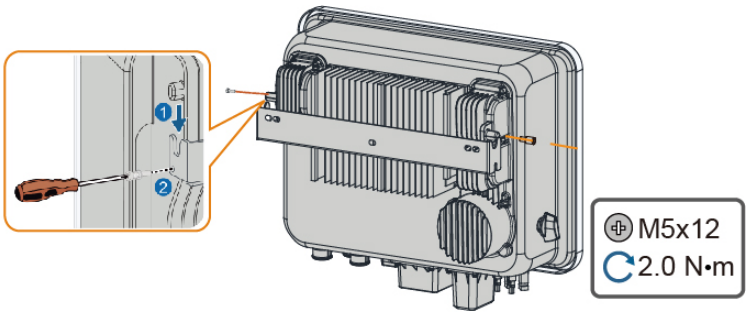
Observe the level and adjust until the bubble is in the middle position.
The depth of the holes should be about 70 mm.



Step 2 Place the expansion tubes into the holes. Then secure the wall-mounting bracket to the wall firmly with the expansion bolt sets.



Step 3 Lift the inverter and slide it down along the wall-mounting bracket to make sure they match perfectly. Use two screw sets to lock both left and right side.



--End

6 Electrical Connection

6.1 Safety Instructions

⚠ DANGER

The PV string will generate lethal high voltage when exposed to sunlight.

- **Operators must wear proper personal protective equipment during electrical connections.**
- **Must ensure that cables are voltage-free with a measuring instrument before touching DC cables.**
- **Respect all safety instructions listed in relevant documents about PV strings.**

⚠ DANGER

- **Before electrical connections, please make sure that the inverter switch and all switches connected to the inverter are set to "OFF", otherwise electric shock may occur!**
- **Ensure that the inverter is undamaged and all cables are voltage free before performing electrical work.**
- **Do not close the AC circuit breaker until the electrical connection is complete.**

⚠ DANGER

Batteries deliver electric power, resulting in burns or a fire hazard when they are short circuited, or wrongly installed.
Lethal voltages are present at the battery terminals and cables connecting to the inverter. Severe injuries or death may occur if the cables and terminals in the inverter are touched.

⚠ WARNING

Damage to the product caused by incorrect wiring is not covered by the warranty.

- **Electrical connection must be performed by professionals.**
- **Operators must wear proper personal protective equipment during electrical connections.**
- **All cables used in the PV generation system must be firmly attached, properly insulated, and adequately dimensioned.**

NOTICE

All electrical connections must comply with local and national / regional electrical standards.

- **Cables used by the user shall comply with the requirements of local laws and regulations.**
- **Only with the permission of the national / regional grid department, the inverter can be connected to the grid.**

NOTICE

- **Before connecting a power cable (such as the AC cable, the DC cable, etc.), confirm that the label and identifier on the power cable are correct.**
- **Please make sure to divide the AC output cable from the DC input cable during the electrical connetction to avoid any possible short circuit.**
- **When laying out communication cables, separate them from power cables and keep them away from strong interference sources to prevent communication interruption.**

NOTICE

All vacant terminals must be covered with waterproof covers to prevent affecting the protection rating.
When the wiring is completed, seal the gap of cable inlet and outlet holes with fireproof / waterproof materials such as fireproof mud to prevent foreign matter or moisture from entering and affecting the long-term normal operation of the inverter.
Comply with the safety instructions related to PV strings and the regulations related to the utility grid.

- If excessive loads are connected to the inverter backup port, the inverter will shut down for protection. Please remove some loads and restart the inverter.
- The cable colors in figures in this manual are for reference only. Please select cables according to local cable standards.

6.2 Terminal Description

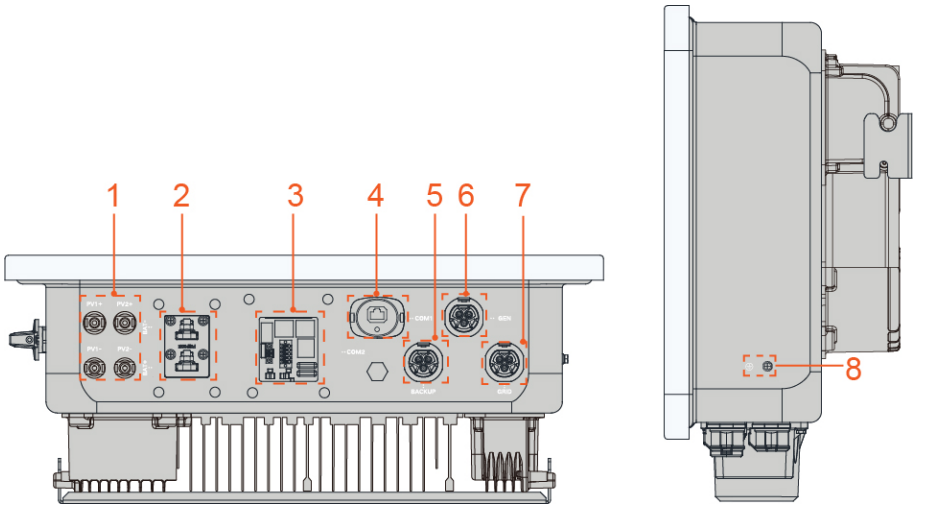


Figure 6-1 Terminals

* The image shown here is for reference only. The actual product received may differ.

Table 6-1 Terminal Description

No.	Name	Description	Decisive Voltage Classification
1	PV1+, PV1-, PV2+, PV2-	Positive and negative DC input connectors.	DVC-C
2	BAT+, BAT-	Connectors for the battery power cables	DVC-A
3	COM2	Communication connection for RSD, CT, Meter, RS-485/CAN, DRM, DO.	DVC-A
4	COM1	Communication accessory port to be connected to WiNet-S2 communication module.	DVC-A
5	BACKUP	AC terminal for Backup loads	DVC-C
6	GEN	AC terminal to connect to the generator.	DVC-C
7	GRID	AC terminal to connect to the grid.	DVC-C
8	⏚	Additional grounding terminal	Not applicable

The pin definition of COM2 terminal is shown in the following label.

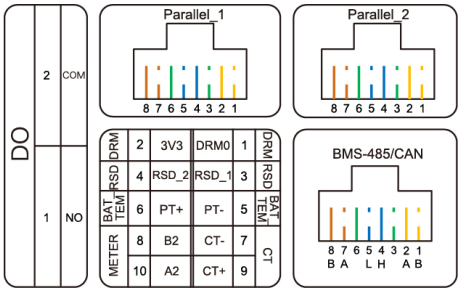


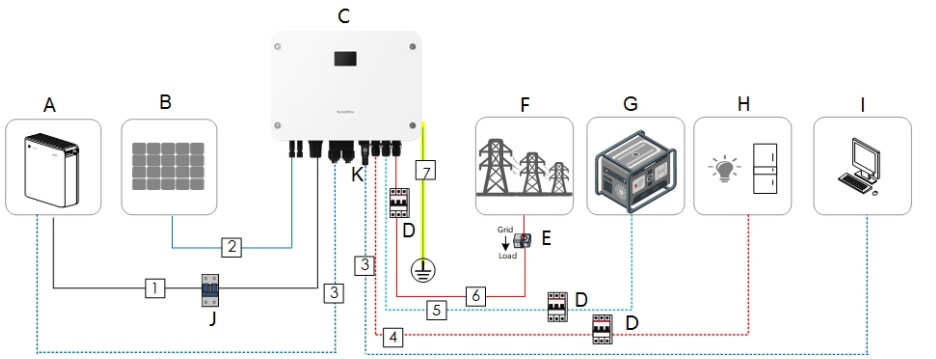
Figure 6-2 Label of COM2 Terminal

Table 6-2 Label Description of COM2 Terminal

Label		Description
DO	NO/1, COM/2	For ground fault alarm, intelligent load control or generator control.
Parallel_1	1, 2, 3, 4, 5, 6, 7, 8	For master-slave parallel communication.
Parallel_2	1, 2, 3, 4, 5, 6, 7, 8	For master-slave parallel communication.
DRM	3V3, DRM0	Reserved (Detail availability contact SUNGROW)
RSD	RSD_1, RSD_2	Reserved (Detail availability contact SUNGROW)
BAT_TEM	PT-, PT+	Reserved (Detail availability contact SUNGROW)
METER	A2, B2	For smart energy meter.
CT	CT-, CT+	For grid CT signal sampling.
BMS-485/ CAN	1/B, 2/A, 3, 4/H, 5/L, 6, 7/A, 8/B	Only 4/H and 5/L are used for battery communication via CAN protocol, RS485 protocol is reserved.

6.3 Electrical Connection Overview

The electrical connection should be realized as follows:



(A) Battery	(B) PV string	(C) Inverter	(D) AC circuit breaker
(E) RCD	(F) CT	(G) Main meter	(H) Surge protection (Optional)
(I) Grid	(J) Generator	(K) Backup loads	(L) Monitoring device

⚠ WARNING

Install an AC circuit breaker on the backup side. Otherwise, an electrical short circuit may cause damage to the inverter.

NOTICE

Ensure that AC output cables are firmly connected. Failing to do so may cause inverter malfunction or damage to its AC connectors.

Table 6-3 Cable Requirements

No.	Cable	Type	Cable Diameter	Cross-section
1	Battery power cable*	Copper wire cable	/	35 mm^2-50 mm^2
2	PV cable	Outdoor multi-core copper wire cable complying with 600 V and 20 A standard	4.7 mm–6.4 mm	4 mm^2–6 mm^2

No.	Cable	Type	Cable Diameter	Cross-section
3	Communication cable	Shielded twisted pair	4.8 mm–6 mm	0.5 mm^2–1.0 mm^2
		CAT 5E outdoor shielded network cable**	4.8 mm–6 mm	0.08 mm^2–0.2 mm^2
4/5/6	AC cable	Copper wire cable	/	8 AWG
7	Additional Grounding cable	Copper wire cable	The same as that of the PE wire in the AC cable	

If local standard have other requirements for cables, set the cable specification according to the local standard.

The factors that affect cable selection include rated current, cable type, routing mode, ambient temperature, and maximum expected line loss.

*The cabling distance between the battery and the inverter should be less than 8 m, and within 3 m is recommended.

**To meet shielding and anti-interference requirements:

- Shielded Ethernet cables are mandatory.It is recommended to use CAT 5E or CAT 6 shielded cables.
- Use Ethernet cables with magnet cores at both ends, and in some cases, add magnet cores in the middle.

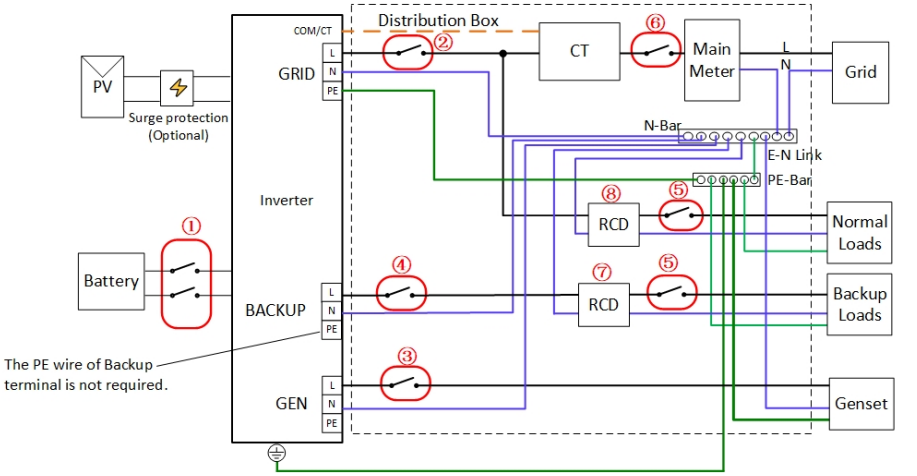
Supplementary note on the cross-section of the battery power cable:

6.4 Backup Wiring Diagram

The wiring diagram shown here is for reference only. The actual wiring method shall comply with local requirements.

For TN system (with N-Bar)

The neutral cable of GRID side and BACKUP side must be connected independently to N-Bar. Otherwise BACKUP function will not work.



NO.	MG3.6RL
①	150 A/100 V DC breaker*
②	≤ 40 A/230V/400V AC breaker
③	≤ 40 A/230V/400V AC breaker
④	≤ 40 A/230V/400V AC breaker
⑤	Depends on loads
⑥	Depends on household loads and inverter capacity
⑦ ⑧	30mA RCD (Comply with local regulation)

Note 1: * If the battery is integrated with a readily accessible internal DC breaker, no additional DC breaker is required.

Note 2: The recommended values in the table are for reference only. The actual values must comply with local standard and actual conditions.

Note 3: The rated current of breaker ② is suggested to lower than that of breaker ⑥.

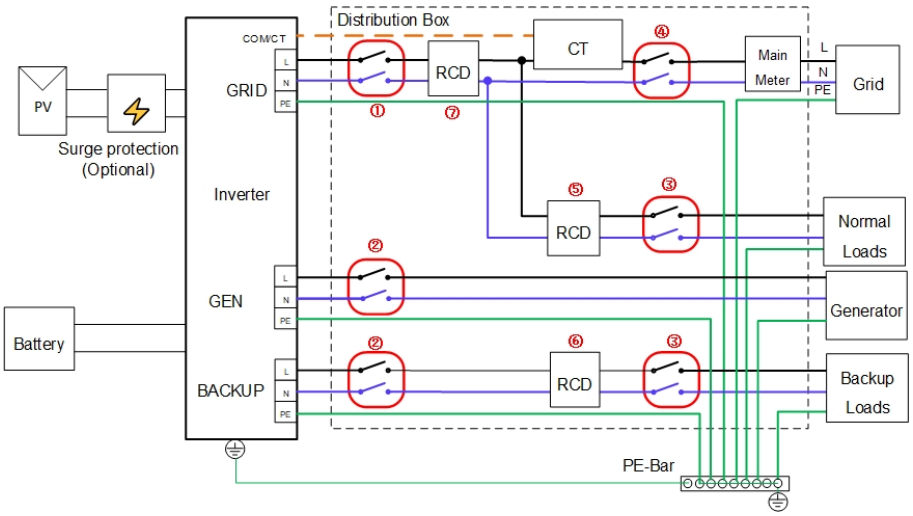
Note 4: If the rated current of on-site power cables are lower than those recommended above, the breakers specification should be considered to match the power cables in first priority.

Note 5: The AC port takes power from the grid and is set according to the grid circuit breaker.

Note 6: MG7.5/10RL requires no PE connection at its generator terminal.

For TN system (without N-Bar)

The following diagram is an example for grid systems without special requirement on wiring connection.



NO.	MG3.6RL
①	≥150 A/100 V DC breaker*
②	≤ 40 A/230V/400V AC breaker
③	≤ 40 A/230V/400V AC breaker
④	Depends on loads
⑤	Depends on household loads and inverter capacity (Optional)
⑥ ⑦	30mA RCD (Recommended)
⑧	300mA RCD (Recommended)

Note 1: * If the battery is integrated with a readily accessible internal DC breaker, no additional DC breaker is required.

Note 2: The recommended values in the table are for reference only. The actual values must comply with local standard and actual conditions.

Note 3: The rated current of breaker ② is suggested to lower than that of breaker ⑤.

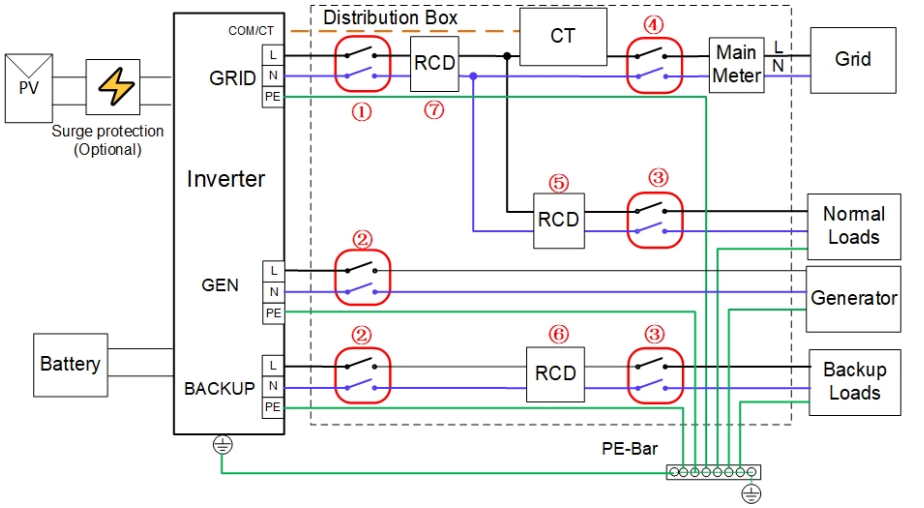
Note 4: If the rated current of on-site power cables are lower than those recommended above, the breakers specification should be considered to match the power cables in first priority.

Note 5: The AC port takes power from the grid and is set according to the grid circuit breaker.

Note 6: MG7.5/10RL requires no PE connection at its generator terminal.

Backup wiring diagram (For TT System)

In the TT system, the following diagram is an example for grid systems without special requirement on wiring connection.



NO.	MG3.6RL
①	≥150 A/100 V DC breaker*
②	≤ 40 A/230V/400V AC breaker
③	≤ 40 A/230V/400V AC breaker
④	Depends on loads
⑤	Depends on household loads and inverter capacity (Optional)
⑥ ⑦	30mA RCD (Recommended)
⑧	300mA RCD (Recommended)

Note 1: * If the battery is integrated with a readily accessible internal DC breaker, no additional DC breaker is required.

Note 2: The recommended values in the table are for reference only. The actual values must comply with local standard and actual conditions.

Note 3: The rated current of breaker ② is suggested to lower than that of breaker ⑤.

Note 4: If the rated current of on-site power cables are lower than those recommended above, the breakers specification should be considered to match the power cables in first priority.

Note 5: The AC port takes power from the grid and is set according to the grid circuit breaker.

6.5 External Protective Grounding Connection

⚠ DANGER

- **There are large currents during the inverter's operation. If the inverter is powered on and put into operation without being grounded, it may lead to electric shock hazards or failures of major protective functions such as surge protection. Therefore, before powering on the inverter, make sure it has been reliably grounded; otherwise, damages caused therefrom will not be covered by warranty.**
- **When performing electrical connections of the inverter, give the highest priority to grounding. Be sure to carry out the grounding connection first.**

⚠ WARNING

- **Since the inverter is not equipped with a transformer, neither the negative electrode nor the positive electrode of the PV string can be grounded. Otherwise, the inverter will not operate normally.**
- **Connect the grounding terminal to the external protective grounding point before AC cable connection, PV string connection, and communication cable connection.**
- **The external protective grounding point provides a reliable ground connection. Do not use an improper grounding conductor for grounding, Otherwise, it may cause product damage or personal injury.**
- **Depending on Local Rules, please also ground the PV panel subconstruction to the same common grounding point (PE Bar) in addition to local lightning protection rules.**

⚠ WARNING

The external protective grounding terminal must meet at least one of the following requirements.

- **The cross-sectional area of the grounding cable is not less than 10 mm^2 for copper wire or 16 mm^2 for aluminum wire. It is recommended that both the external protective grounding terminal and the AC side grounding terminal be reliably grounded.**
- **If the cross-sectional area of the grounding cable is less than 10 mm^2 for copper wire or 16 mm^2 for aluminum wire, ensure that both the external protective grounding terminal and the AC side grounding terminal are reliably grounded.**

The grounding connection can be made by other means if they are in accordance with the local standards and regulations, and SUNGROW shall not be held liable for the possible consequences.

6.5.1 External Protective Grounding Requirements

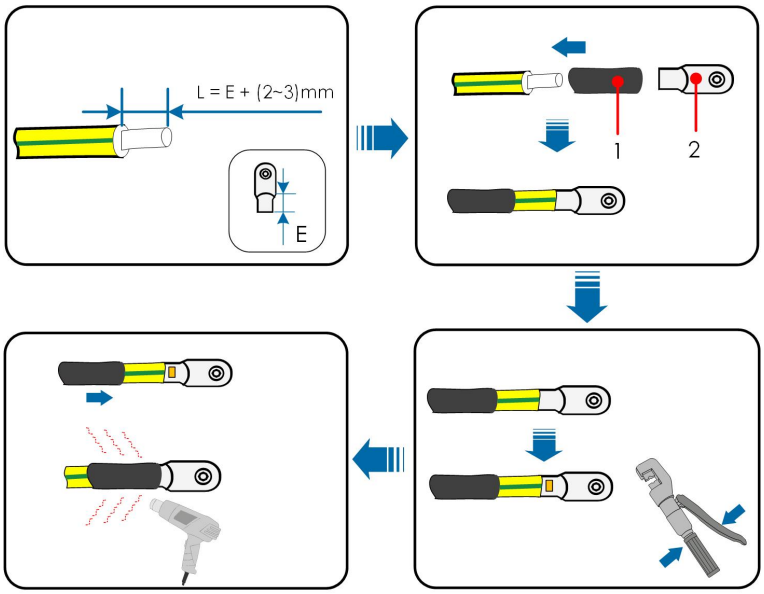
All non-current carrying metal parts and device enclosures in the PV power system should be grounded, for example, brackets of PV modules and inverter enclosure.

When there is only one inverter in the PV system, connect the external protective grounding cable to a nearby grounding point.

When there are multiple inverters in the PV system, connect the external protective grounding terminals of all inverters and the grounding points of the PV module brackets to ensure equipotential connections to ground cables (according to the onsite conditions).

6.5.2 Connection Procedure

Step 1 Prepare the cable and OT/DT terminal.



(1) Heat shrink tubing (2) OT/DT terminal

After being crimped, the OT terminal must wrap the wires completely, and the wires must contact the OT terminal closely.
When using a heat gun, protect the device from being scorched.

Step 2 Remove the screw on the grounding terminal and fasten the cable with a screwdriver.

Step 3 Apply paint to the grounding terminal to ensure corrosion resistance.

--End

6.6 AC Cable Connection

6.6.1 AC Side Requirements

Only with the permission of the local grid department, the inverter can be connected to the grid.

Before connecting the inverter to the grid, ensure the grid voltage and frequency comply with requirements, for which, refer to **"Technical Data"**. Otherwise, contact the electric power company for help.

AC Circuit Breaker

An independent circuit breaker must be installed on the output side of the inverter to ensure safe disconnection from the grid. The recommended specifications are as follows.

Inverter Model	Recommended Specification (back-up)	Recommended Specification (on-grid)
MG3.6RL	≤ 40 A	≤ 40 A

⚠ WARNING

AC circuit breakers should be installed on the output side of the inverter and the grid side to ensure safe disconnection from the grid.

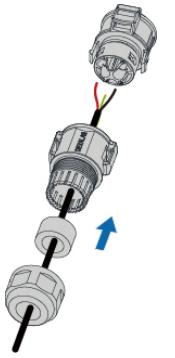
- **Determine whether an AC circuit breaker with greater overcurrent capacity is required based on actual conditions.**
- **Multiple inverters cannot share one AC circuit breaker.**

Residual Current Monitoring Device

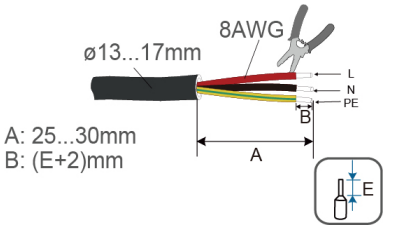
With an integrated universal current-sensitive residual current monitoring unit included, the inverter will disconnect immediately from the mains power once a fault current with a value exceeding the limit is detected.

6.7 Connecting the AC Cable

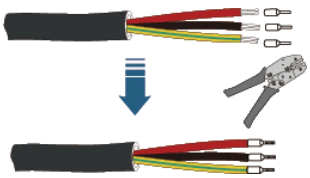
Step 1 Route the AC cable through the connector.



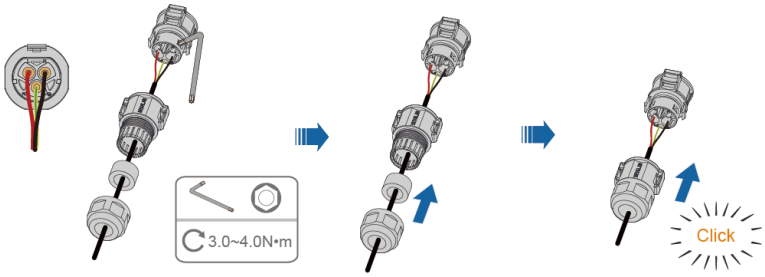
Step 2 Strip the cable insulation.



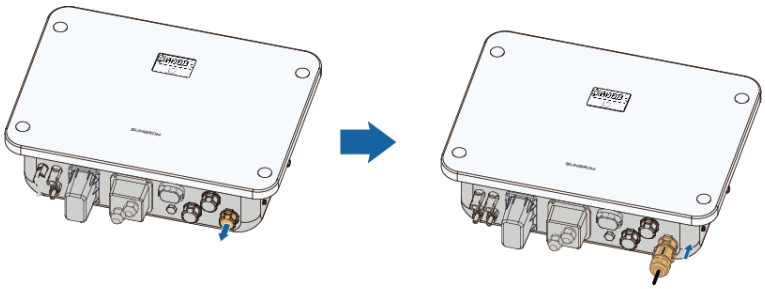
Step 3 (Optional) If using multi-core cables, crimp the terminals. For single-core cables, skip this step.



Step 4 Insert the L, N, and PE wires into their corresponding terminals on the connector and tighten them. Assemble the connector.



Step 5 Remove the waterproof cap from the **GRID** port, and insert the assembled connector into the **GRID** port.



--End

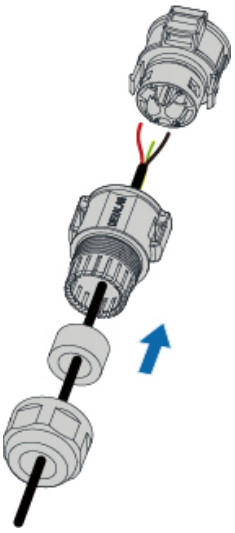
6.8 Generator Connection

Risk of inverter damage due to incorrect cable connection.
Observe the plug assignment.

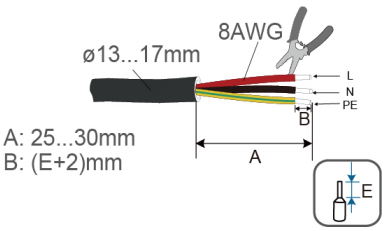
- Do not connect the L line to the "PE" terminal or the PE wire to the "N" terminal. Otherwise, unrecoverable damage to the inverter may follow.
- Do not connect the L line and the N line in reverse, otherwise the inverter may not operate normally.

Do not short-circuit the GEN port during operation. Otherwise, the inverter or power distribution system will be seriously damaged. The loss is not covered by the SUNGROW warranty.

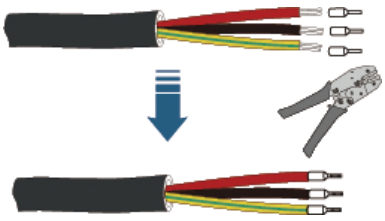
Step 1 Route the cable through the connector.



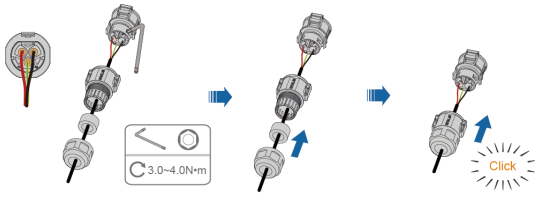
Step 2 Strip the cable insulation.



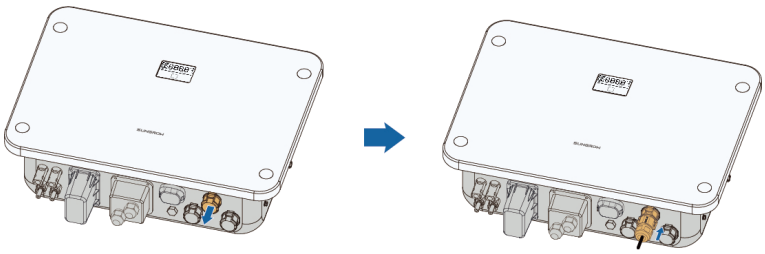
Step 3 (Optional) If using multi-core cables, crimp the terminals. For single-core cables, skip this step.



Step 4 Insert the L, N, and PE wires into their corresponding terminals on the connector and tighten them. Assemble the connector.



Step 5 Insert the assembled AC cable connector into the **GEN** port.



--End

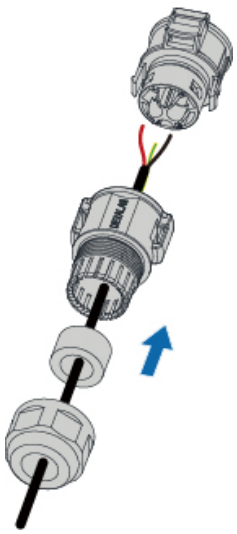
6.9 Backup Connection

Do not short-circuit the Backup port during operation. Otherwise, the inverter or power distribution system will be seriously damaged. The loss is not covered by the SUNGROW warranty.

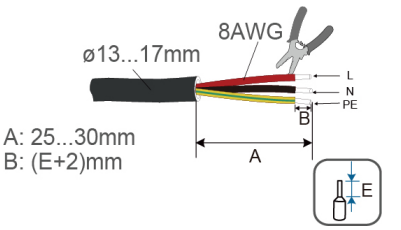
Risk of inverter damage due to incorrect cable connection. Do not connect the grid power wires to BACKUP port.
Observe the plug assignment.

- Do not connect the L line to the "PE" terminal or the PE wire to the "N" terminal. Otherwise, unrecoverable damage to the inverter may follow.
- Do not connect the L line and the N line in reverse, otherwise the inverter may not operate normally.

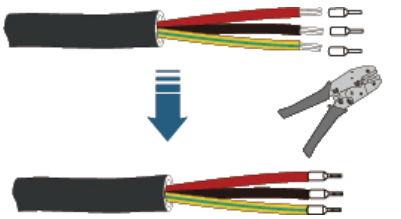
Step 1 Route the cable through the connector.



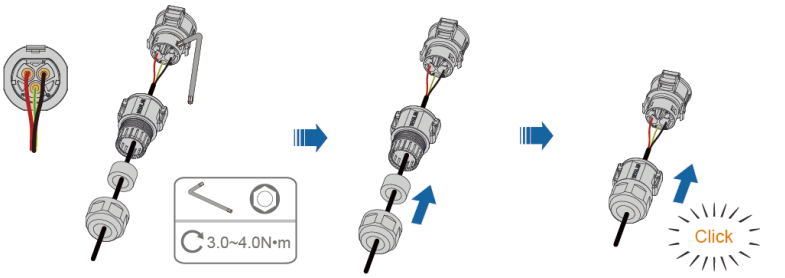
Step 2 Strip the cable insulation.



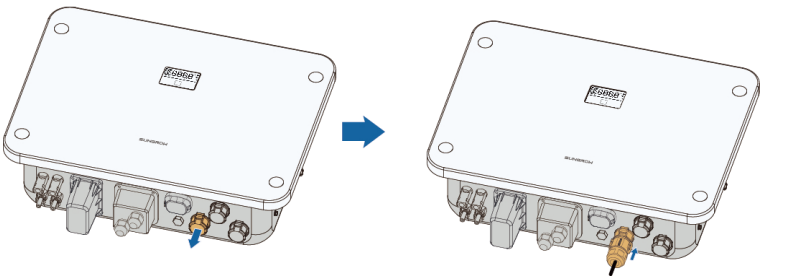
Step 3 (Optional) If using multi-core cables, crimp the terminals. For single-core cables, skip this step.



Step 4 Insert the L, N, and PE wires into their corresponding terminals on the connector and tighten them. Assemble the connector.



Step 5 Insert the assembled connector into the **BACKUP** port.



--End

6.10 Battery Power Connection

6.10.1 Battery Connection Requirements

This section mainly describes the cable connections on the inverter side. Refer to the instructions supplied by the battery manufacturer for the connections on the battery side and configuration.

⚠ WARNING

Only use properly insulated tools to prevent accidental electric shock or short circuits. If insulated tools are not available, use electrical tape to cover the entire exposed metal surfaces of the available tools except their tips.

⚠ WARNING

The connection operation must be performed by trained electricians.

⚠ WARNING

Do not disconnect under load!
Battery connectors must not be disconnected while under load. They can be placed in a no load state by shutting down the inverter completely.

⚠ WARNING

During the installation and operation of the inverter, please ensure that the positive or negative polarities of batteries do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.

If the hybrid inverter is not connected to a battery, it will not support reliably the backup function.
The battery should be connected to the common grounding of the house (PE Bar) rather than directly to the inverter PE.
The energy in the battery will not backfeed into the PV modules.

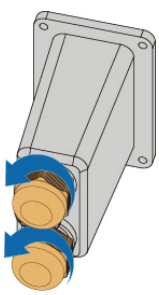
6.10.2 Assembling the Battery Connectors

Prerequisite

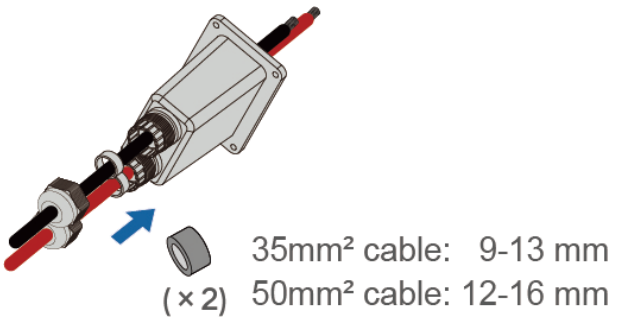
Do not reverse the positive and negative terminals of the battery, otherwise the inverter may be damaged.

Step 1 Strip the cable insulation.

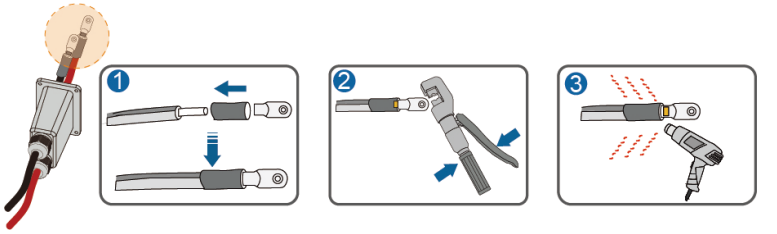
Step 2 Loosen the swivel nut on the battery connector.



Step 3 Route the cable sequentially through the swivel nut and housing.

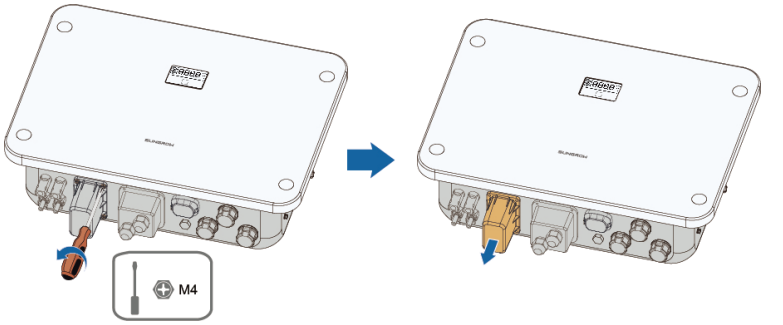


Step 4 Crimp the OT/DT terminals.

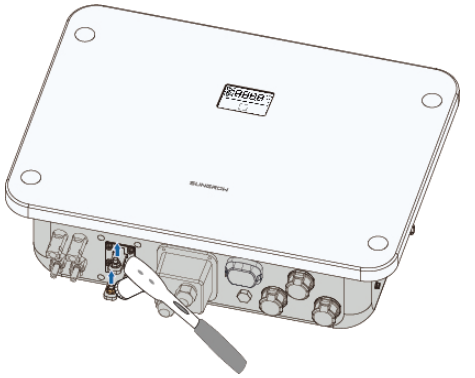


After connecting and securing the battery cables, tighten the nut on the battery connector.

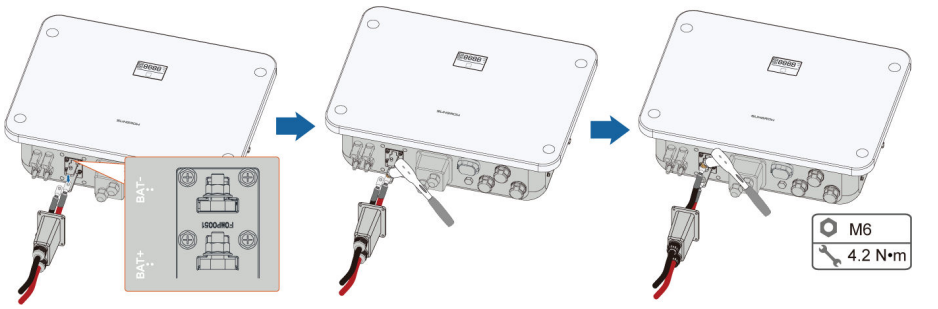
Step 5 Loosen the screws and remove the battery cover on the inverter side.



Step 6 Loosen the nut on the battery side.

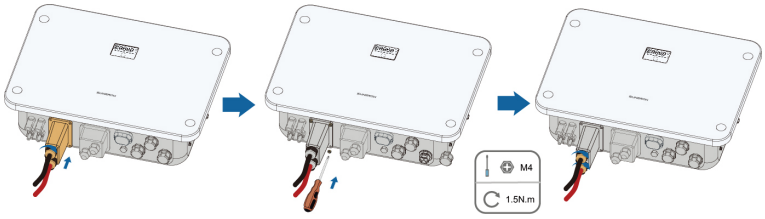


Step 7 Connect cables to corresponding terminals and tighten them securely.



Battery polarity must be correct.

Step 8 Fully tighten the battery connector's nut and secure the connector.



--End

6.11 DC Cable Connection

DANGER

The PV string will generate lethal high voltage when exposed to sunlight.

- **Respect all safety instructions listed in relevant documents about PV strings.**

⚠ WARNING

- **Make sure the PV array is well insulated to ground before connecting it to the inverter.**
- **Make sure the maximum DC voltage and the maximum short circuit current of any string never exceed inverter permitted values specified in "Technical Data".**
- **Check the positive and negative polarity of the PV strings, and connect the PV connectors to corresponding terminals only after ensuring polarity correctness.**
- **During the installation and operation of the inverter, please ensure that the positive or negative electrodes of PV strings do not short-circuit to the ground. Otherwise, an AC or DC short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.**
- **Electric arc or contactor over-temperature may occur if the DC connectors are not firmly in place, and the loss caused is not covered by the warranty.**
- **If the DC input cables are reversely connected or the positive and negative terminals of different MPPT are shorted to ground at the same time, while the DC switch is in the "ON" position, do not operate immediately. Otherwise, the inverter may be damaged. Please turn the DC switch to "OFF" and remove the DC connector to adjust the polarity of the strings when the string current is lower than 0.5 A.**
- **Use the DC connectors supplied with the product for DC cable connection. Using incompatible DC connectors may result in serious consequences, and the device damage is not covered under warranty.**
- **Inverters do not support full parallel connection of strings (Full parallel connection refers to a connection method in that strings are connected in parallel and then connected to the inverter separately).**
- **Do not connect one PV string to multiple inverters. Otherwise, the inverters may be damaged.**
-

NOTICE

The following requirements about PV string connection must be met. Otherwise, it may cause irreversible damage to the inverter, which is not covered by the warranty.

- **Mixed use of PV modules of different brands or models in one MPPT circuit, or PV modules of different orientation or inclination in a string may not damage inverter, but will cause system bad performance!**

6.11.1 PV Input Configuration

- The inverters have two / three PV inputs, each with independent MPP tracker. Each DC input area can operate independently.

- The PV strings to two / three DC input areas may differ from each other, including PV module type, number of PV modules in each string, angle of tilt, and installation orientation.

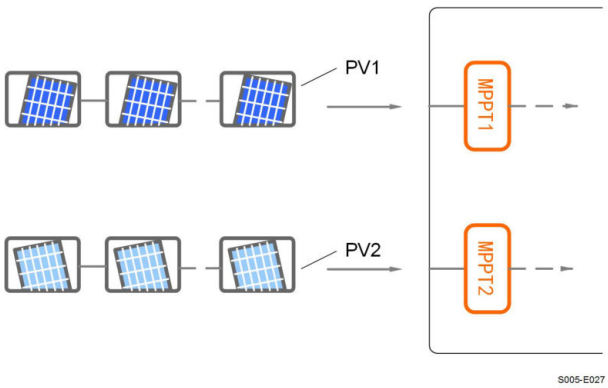


Figure 6-3 PV Input Configuratinon

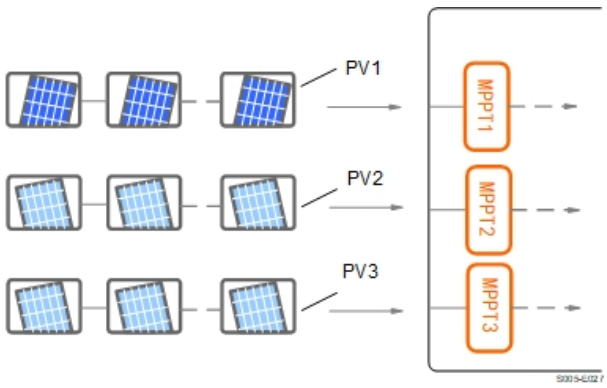


Figure 6-4 PV Input Configuratinon

Prior to connecting the inverter to PV inputs, the following electrical specifications must be met simultaneously:

6.11.2 Assembling the PV Connectors

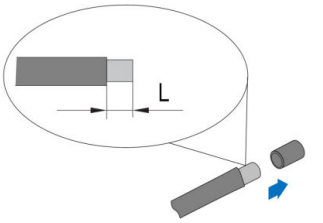
⚠ DANGER

High voltage may be present in the inverter!

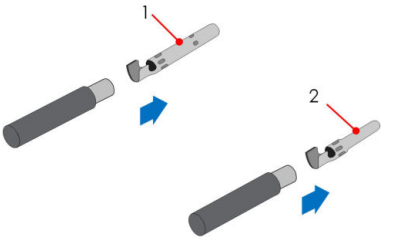
- **Ensure all cables are voltage-free before performing electrical operations.**
- **Do not connect the DC switch and AC circuit breaker before finishing electrical connection.**

To ensure IP65 protection, use only the supplied connector.

Step 1 Strip the insulation from each DC cable by 7 mm–8 mm.

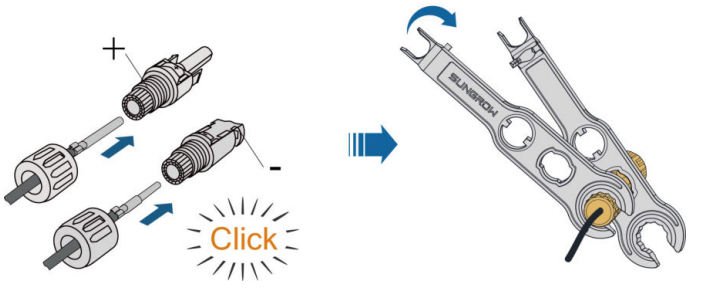


Step 2 Assemble the cable ends with the crimping pliers.



1: Positive crimp contact 2: Negative crimp contact

Step 3 Lead the cable through cable gland, and insert the crimp contact into the insulator until it snaps into place. Gently pull the cable backward to ensure firm connection. Tighten the cable gland and the insulator (torque 2.5 N.m to 3 N.m).



Step 4 Check for polarity correctness.

NOTICE

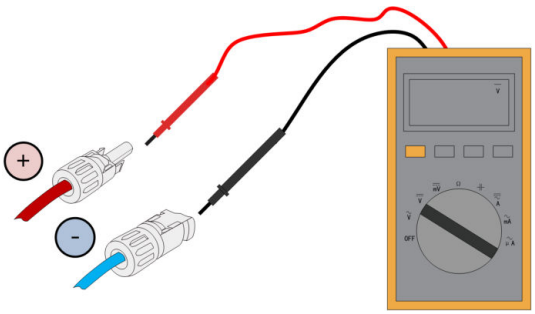
If the PV polarity is reversed, the inverter will be in a fault or alarm state and will not operate normally.

--End

6.11.3 Installing PV Connector

Step 1 Rotate the DC switch to “OFF” position.

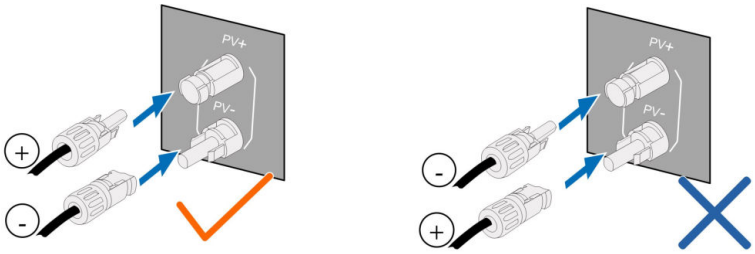
Step 2 Check the cable connection of the PV string for polarity correctness and ensure that the open circuit voltage in any case does not exceed the inverter input limit of 500V.



NOTICE

The multimeter must have a DC voltage range of at least 500 V. If the voltage is a negative value, the DC input polarity is incorrect. Please correct the DC input polarity. If the voltage is greater than 500 V, too many PV modules are configured to the same string. Please remove some PV modules.

Step 3 Connect the PV connectors to corresponding terminals until there is an audible click.



Step 4 Follow the foregoing steps to connect PV connectors of other PV strings.

Step 5 Seal any unused PV terminal with a terminal cap.

--End

6.12 Communication Connection

WLAN function

With the WiNet-S2 module installed, view corresponding information through iSolarCloud App or iSolarCloud Web.

LAN function

Through the Modbus TCP/IP protocol from the third party can fully control the on/off, derating, charging and discharging of the inverter.

RS485 function

The RS485 communication interfaces are used to establish communication connection with monitoring devices.

As the communication port features and electrical connection sequences are the same for , the diagrams in this section are based on model.

6.12.1 WiNet-S2 Connection

The WiNet-S2 module supports Ethernet communication and WLAN communication. It is not recommended to use both communication methods at the same time.

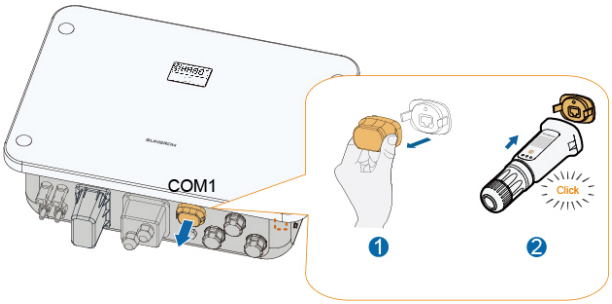
For details, see the quick guide for the WiNet-S2 module. Scan the following QR code for the quick guide.

The software of Winet-S2 is applicable after upgrading to version WINET-SV300.001.03.P030 or later.

6.12.1.1 WLAN Communication

Step 1 Remove the waterproof lid from the **COM1** terminal.

Step 2 Install the module. Slightly shake it by hand to determine whether it is installed firmly, as shown below.

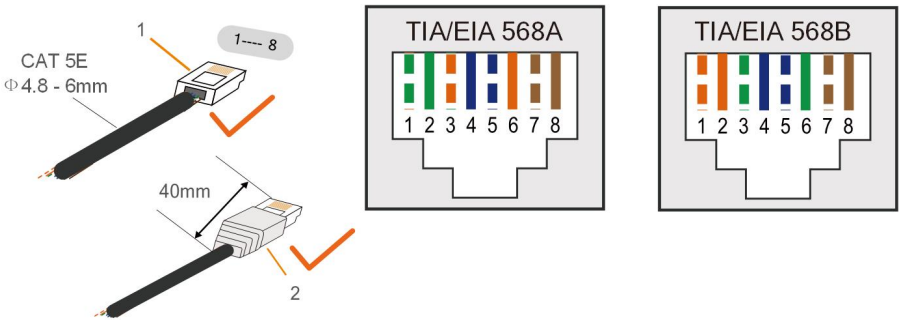


Step 3 Refer to the guide delivered with the module for the set-up.

--End

6.12.1.2 Ethernet Communication

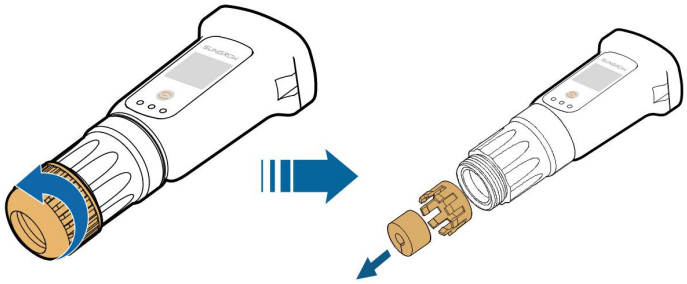
Step 1 **(Optional)** Strip the insulation layer of the communication cable with an Ethernet wire stripper, and lead the corresponding signal cables out. Insert the stripped communication cable into the RJ45 plug in the correct order, and crimp it with a crimper.



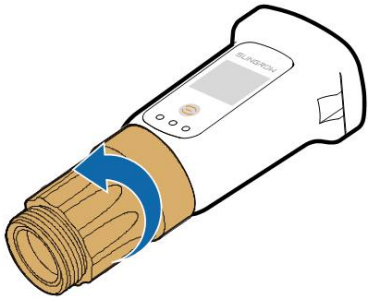
1: RJ45 plug 2: Protective cap

Skip this step if a standard network cable with RJ45 plug is prepared.

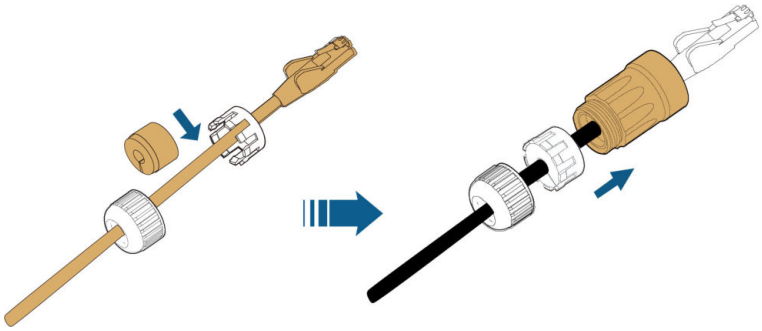
Step 2 Unscrew the swivel nut from the communication module and take out the inner sealing ring.



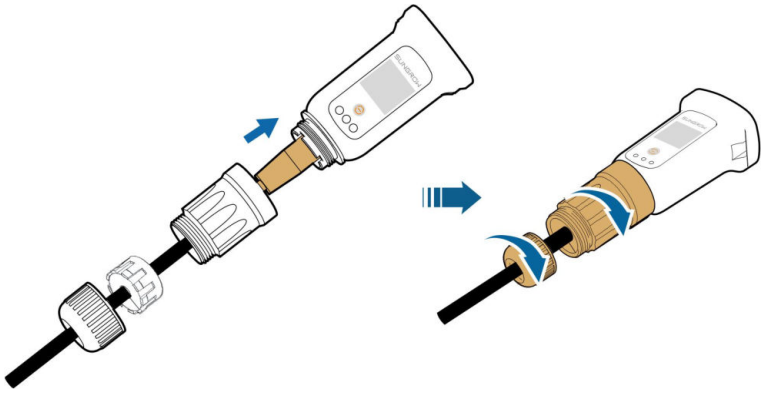
Step 3 Unscrew the housing from the communication module.



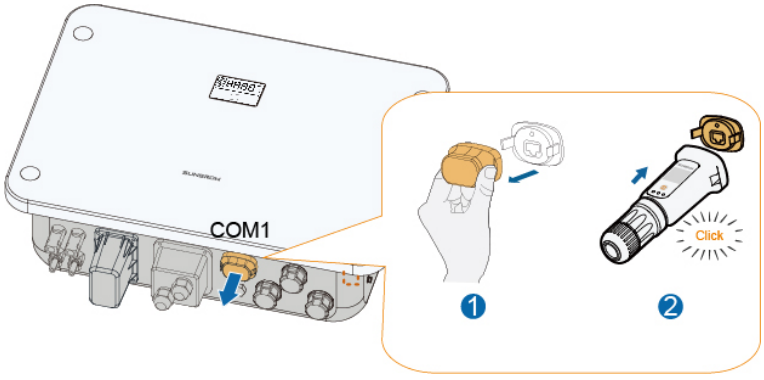
Step 4 Thread the network cable through the swivel nut and gasket. Afterwards, route the cable into the opening of the sealing. Finally, insert the cable through the housing.



Step 5 Insert the RJ45 plug into the front plug connector until there is an audible click and tighten the housing. Install the gasket and fasten the swivel nut.



Step 6 Remove the waterproof lid from the terminal and install WiNet-S2.

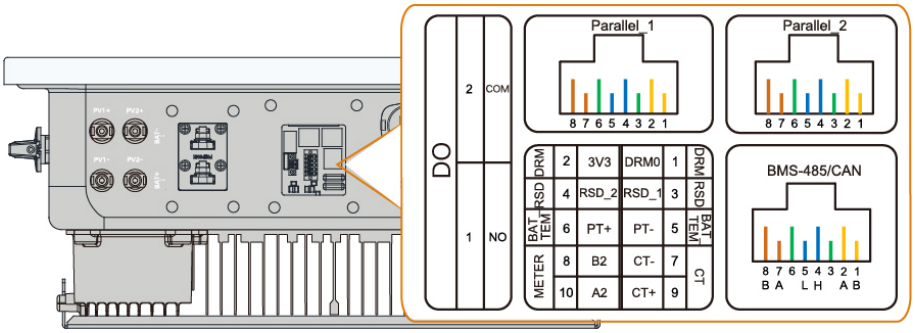


Step 7 Slightly shake it by hand to determine whether it is installed firmly.

--End

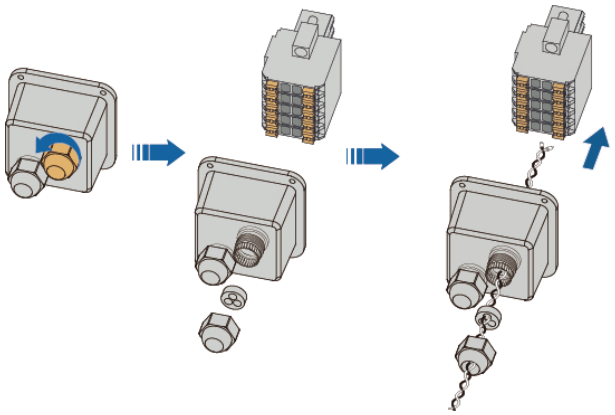
6.12.2 COM2 Terminal Communication Connection

COM2 terminal is used for establishing RS485 communication with devices such as the CT and battery.

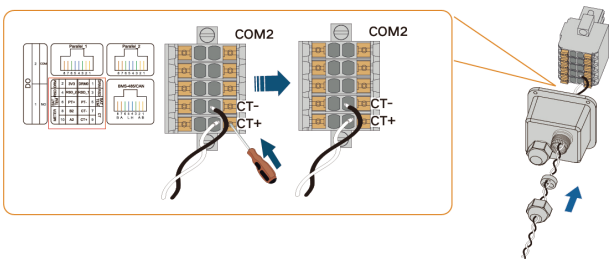


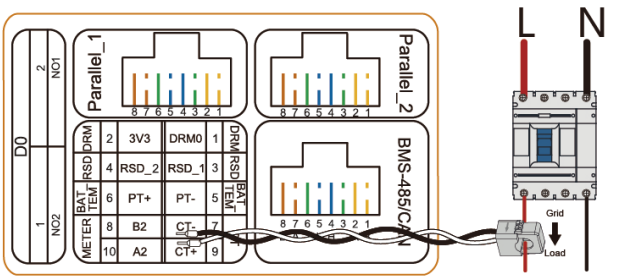
6.12.2.1 CT Connection

Step 1 Loosen the communication box and route the crimped CT cables through it.



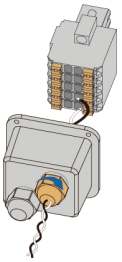
Step 2 Connect the CT wire ends to the CT+ and CT– terminals on the pluggable connector, and mount the CT on the L line.



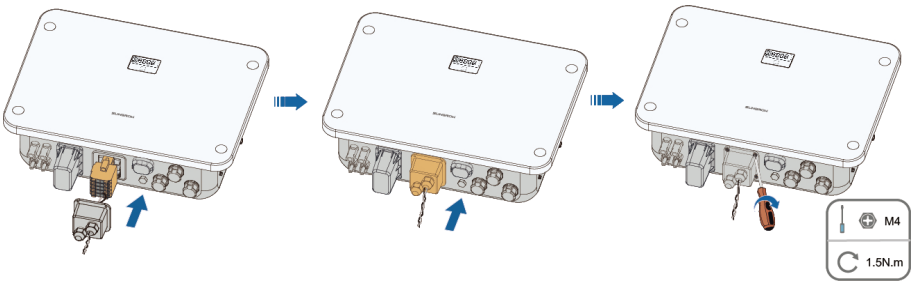


When installing the CT, ensure that the arrow on the CT points from the grid towards the inverter (direction of current flow through the CT).

Step 3 Hand-tighten the communication box.



Step 4 After securing the pluggable connector to the bottom of the inverter, secure the communication box.



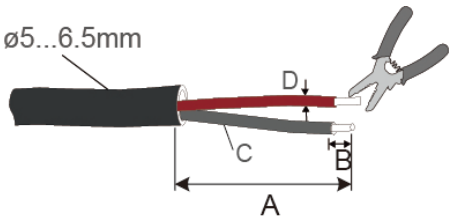
--End

6.12.2.2 Smart Energy Meter Connection

The inverter can provide export control but will require the use of a external smart meter. The export control functionality has not been tested to AS/NZS 4777.2:2020.

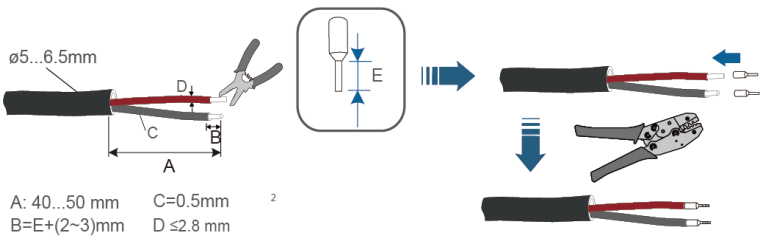
The energy meter is mainly used to detect the direction and magnitude of the current. And the energy meter data may not be used for billing purposes.

Remove the cable jacket and strip the wire insulation.



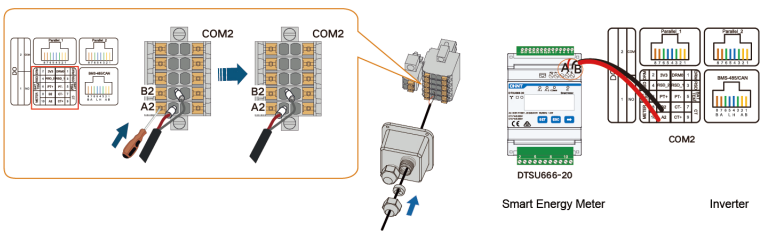
A: 40...50 mm C=0.5...0.75 mm²
B: 12 mm D ≤2.8 mm

When using a multi-strand wire cable, connect the wire head to the cord end terminal. In case of single-strand copper wire, skip this step.

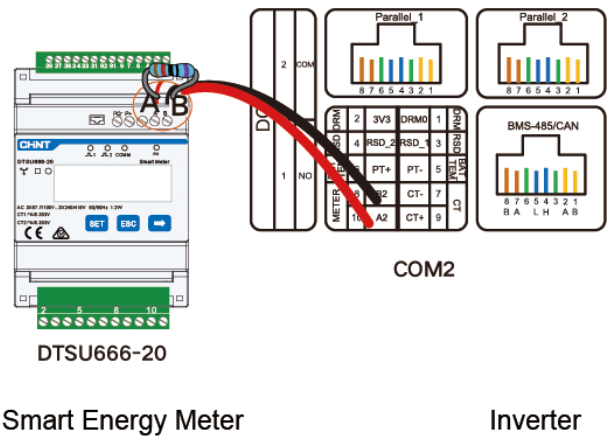


A: 40...50 mm C=0.5mm
B=E+(2~3)mm D ≤2.8 mm

The wire end is connected to the smart energy meter, and the other end is inserted into the METER port of the plug-in connector.



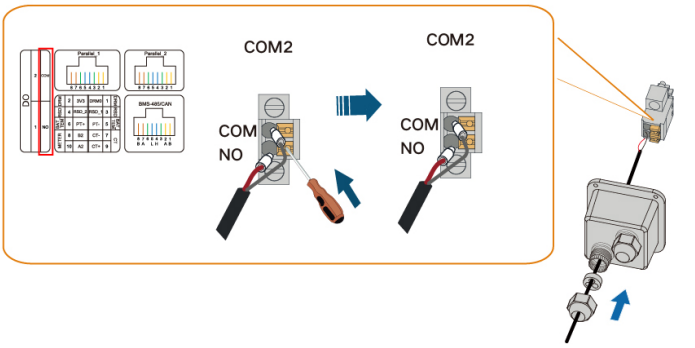
If the communication distance (L) ≤ 10m, use a RS485 communication cable for connection directly. If L > 10m, add an extra 120Ω resistor to improve the communication quality.



6.12.2.3 DO Communication

DO is mainly used for ground fault alarm, intelligent load control or generator control.

Plug the wires into the DO (COM, NO) terminal of the COM2 terminal.

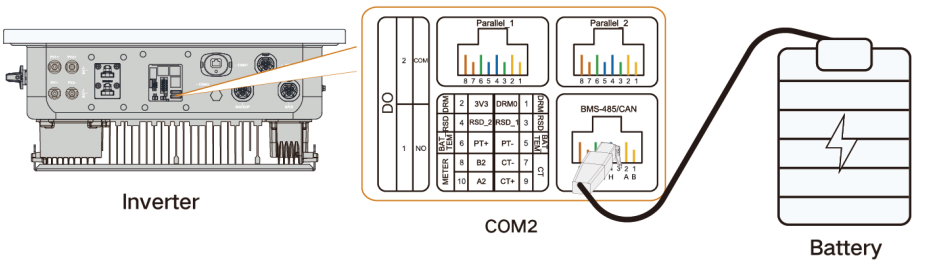


6.12.2.4 Battery Communication Connection

This is the description of connection to the battery communication cable on the hybrid inverter side. Consult the manual of the battery for the description of connection on the battery side.



Plug the RJ45 into the BMS-485/CAN terminal of the COM2 terminal.



NOTICE

- **Before connecting the communication cable, ensure the wire sequence is consistent.**
- **If another model of battery is used, please refer to the corresponding product manual.**

7 Commissioning/Startup Procedure

7.1 Inspection Before Commissioning

Check the following items before starting the inverter:

- All equipment has been reliably installed.
- DC switch(es) and AC circuit breaker are in the "OFF" position.
- The ground cable is properly and reliably connected.
- The AC cable is properly and reliably connected.
- The DC cable is properly and reliably connected.
- The communication cable is properly and reliably connected.
- The unused terminals are sealed.
- No foreign items, such as tools, are left on the top of the machine or in the junction box (if there is).
- The AC circuit breaker is selected in accordance with the requirements of this manual and local standards.
- All warning signs & labels are intact and legible.

7.2 Commissioning Procedure

If all of the items mentioned above meet the requirements, proceed as follows to start up the inverter for the first time.

Step 1 Rotate the DC switch to “ON”. The DC switch is integrated in the inverter.

Step 2 Turn on the AC circuit breaker between the inverter and the grid.

Step 3 Power on the battery circuit breaker.

Step 4 Power on the button on the battery.

Step 5 Observe the LED indicator to ensure that the inverter operates normally.

Step 6 If the irradiation and grid conditions meet requirements, the inverter will normally operate. The connection time for inverter to grid may take some minutes or even to more according to different country code chosen in the initial settings and the real site grid condition.

--End

- Wait 5 minutes after completing the previous step before proceeding to the next one.
- Strictly follow the preceding sequence. Otherwise, the product may be damaged, and the loss caused is not covered by the warranty.
- Before closing the AC circuit breaker between the inverter and the power grid, use a multimeter that is set to the AC gear to ensure that the AC voltage is within the specified range. Otherwise, the inverter may be damaged.

7.3 App Preparation

Step 1 Install the iSolarCloud App with latest version. Refer to 8.2 Install iSolarCloud.

Step 2 Register an account. Refer to 8.4 Device Commissioning. If you have got the account and password from the distributor/installer or SUNGROW, skip this step.

Step 3 Download the firmware package to the mobile device in advance. Refer to 8.4 Device Commissioning. This is to avoid download failure due to poor on-site network signal.

--End

7.4 Creating a Plant

For creating a plant, please refer to the **Create a Plant** section in **iSolarCloud App User Manual** to create a plant.

8 iSolarCloud App

8.1 About iSolarCloud

The iSolarCloud App is a mobile application used for power plant management. The App provides plant operation analysis service and enables intelligent mobile O&M. It is designed with functions such as plant operation data display, rapid plant access, parameter setting, quick fault location and notification, and power yield and revenue analysis. With iSolarCloud, convenient and efficient end-to-end plant O&M is allowed.

Connection Methods

Users can log in to the App via remote connection or local access for plant monitoring.

Login by Establishing a Direct Connection (Local)

Establish communication between the mobile phone and the WiFi wireless communication module or the inverter's built-in Bluetooth module to enable mobile maintenance of the inverter. After logging into the App, users can check the information about and set parameters for the inverter.

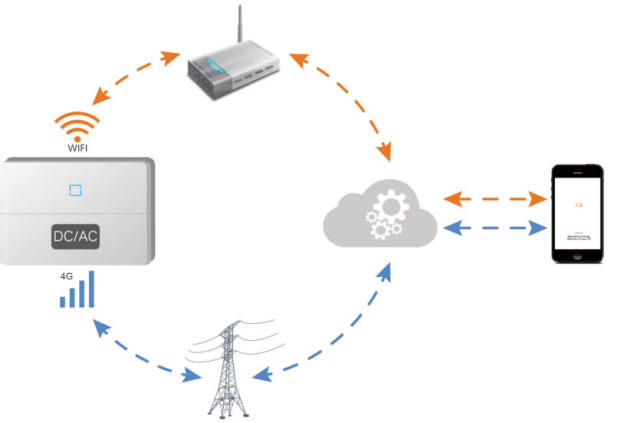


Direct Login (Local)

Login via Bluetooth connection is applicable only for SUNGROW inverters with built-in Bluetooth modules. Please consult your retailer/installer about whether the inverter is equipped with a Bluetooth module.

Login with an Account (Remote)

Establish communication between the communication module and the home router or base station to enable data exchange between the inverter and the cloud server. After logging into the App, users can check the inverter data or send commands to control the inverter on the App.



Login Via Account and Password (Remote)

8.2 Install iSolarCloud

Prerequisite

This section introduces how to download and install the iSolarCloud App.

Procedure

Step 1 Search for **iSolarCloud** in App Store, Google Play or other App stores, or scan the QR code below with a mobile phone and download the App by following the onscreen instructions.

Step 2 Tap the downloaded installation package and follow the onscreen instructions to complete the installation. The icon of iSolarCloud will then appear on the screen.

--End

8.3 User Roles

After logging into the iSolarCloud App with different roles, users will have varying levels of access to device operations. The default accounts and passwords corresponding to different user roles can be found in **iSolarCloud App User Manual** **Device Commissioning (V2.1.6.20250218or Later) > Device Connection > Device Connection via WLAN > Identity Verification**.

For account security purposes, please refer to the **Identity Verification** section to change your password promptly after logging into the iSolarCloud App.

8.4 Device Commissioning

For device commissioning operations, please refer to the **Device Commissioning** in the **iSolarCloud App User Manual**. Alternatively, you can scan the QR code below to access the **Device Commissioning** section of the manual.

9 System Decommissioning/Shutdown Procedure

9.1 Decommissioning the Inverter

9.1.1 Disconnecting the Inverter

⚠ CAUTION

Danger of burns!
Even if the inverter is shut down, it may still be hot and cause burns. Wear protective gloves before operating the inverter after it cools down.

For maintenance or other service work, the inverter must be switched off. Proceed as follows to disconnect the inverter. Lethal voltages or damage to the inverter will follow if otherwise.

Step 1 Disconnect the external AC circuit breaker and prevent it from inadvertent reconnection.

Step 2 Rotate the DC switch to the "OFF" position for disconnecting all of the PV string inputs.

Step 3 Turn off the DC breaker between the inverter and the battery, then power down the battery.

Step 4 Wait about 10 minutes until the capacitors inside the inverter completely discharge.

Step 5 Ensure that the DC cable is current-free with a current clamp.

--End

9.1.2 Dismantling the Inverter

Prerequisite

⚠ CAUTION

Risk of burn injuries and electric shock!
After the inverter is powered off for 10 minutes, measure the voltage and current with professional instrument. Only when there is no voltage nor current can operators who wear protective equipment operate and maintain the inverter.

Before dismantling the inverter, disconnect both AC and DC connections.
If there are more than two layers of inverter DC terminals, dismantle the outer DC connectors before dismantling the inner ones.
If the original packing materials are available, put the inverter inside them and then seal them using adhesive tape. If the original packing materials are not available, put the inverter inside a cardboard box suitable for the weight and size of this inverter and seal it properly.

Step 1 Refer to 6 Electrical Connection for the inverter disconnection of all cables in reverse steps.

Step 2 Dismantle the inverter referring to 5 Mechanical Mounting in reverse steps.

Step 3 If necessary, remove the wall-mounting bracket from the wall.

Step 4 If the inverter will be reinstalled in the future, please refer to 4.3 Inverter Storage for a proper conservation.

--End

9.1.3 Disposal of Inverter

Users take the responsibility for the disposal of the inverter.

⚠ WARNING

Please scrap the inverter in accordance with relevant local regulations and standards to avoid property losses or casualties.

NOTICE

Some parts of the inverter may cause environmental pollution. Please dispose of them in accordance with the disposal regulations for electronic waste applicable at the installation site.

9.2 Decommissioning the Battery

Prerequisite

Decommission the battery in the system after the inverter is decommissioned. Proceed as follows to decommission a Li-ion battery.

Step 1 Disconnect the DC circuit breaker between the battery and the inverter.

Step 2 Disconnect the communication cable between the battery and the inverter.

Step 3 Wait for about 1 minute and then use the multimeter to measure the port voltage of the battery.

Step 4 If the battery port voltage is zero, disconnect the power cables from the battery module.

--End

For disposal of this product, please call the phone number listed in the warranty booklet provided at the time of purchase.

10 Troubleshooting and Maintenance

10.1 Troubleshooting

When an alarm occurs, the alarm information can be viewed through the App.

Alarm ID and corrective measures are as follows:

Alarm ID	Alarm Name	Corrective Measures
002, 003, 014, 015	Grid Overvoltage	Generally, the inverter will be reconnected to the grid after the grid returns to normal. If the fault occurs repeatedly: 1. Measure the actual grid voltage, and contact the local electric power company for solutions if the grid voltage is higher than the set value. 2. Check whether the protection parameters are appropriately set via the App or the LCD. Modify the overvoltage protection values with the consent of the local electric power operator. 3. If the fault still exists, contact SUNGROW.
004, 005	Grid Undervoltage	Generally, the inverter will be reconnected to the grid after the grid recovers. If the alarm occurs frequently: 1. Measure the grid voltage, and contact the local utility grid company for solutions if the grid voltage is below the specified value. 2. Check, through the App, whether the protection parameters are appropriately set. 3. Check whether the AC cable is firmly in place. 4. If the alarm persists, contact SUNGROW.
008	Grid Overfrequency	Generally, the inverter will be reconnected to the grid after the grid recovers. If the alarm occurs frequently: 1. Measure the grid frequency, and contact the local utility grid company for solutions if the grid frequency is beyond the specified range. 2. Check, through the App, whether the protection parameters are appropriately set. 3. If the alarm persists, contact SUNGROW.
009	Grid Underfrequency	

Alarm ID	Alarm Name	Corrective Measures
010	Grid Power Outage	Generally, the inverter will be reconnected to the grid after the grid recovers. If the alarm occurs frequently: 1. Check whether the grid supplies power reliably. 2. Check whether the AC cable is firmly in place. 3. Check whether the AC cable is correctly connected (whether the live wire and the N wire are in correct place). 4. Check whether the AC switch or circuit breaker is disconnected. 5. If the alarm persists, contact SUNGROW.
012	Excessive Leakage Current	1. The alarm can be caused by poor sunlight or damp environment, and the inverter will be reconnected to the grid after the environment is improved. 2. If the environment is normal, check whether the AC and DC cables are well insulated. 3. If the alarm persists, contact SUNGROW.
013	Grid Abnormal	Generally, the inverter will be reconnected to the grid after the grid recovers. If the alarm occurs frequently: 1. Measure the grid frequency, and contact the local utility grid company for solutions if the grid frequency exceeds the specified value. 2. If the alarm persists, contact SUNGROW.
017	Grid Voltage Unbalance	Generally, the inverter will be reconnected to the grid after the grid returns to normal. If the fault occurs repeatedly: 1. Measure the actual grid voltage. If grid phase voltages differ greatly, contact the electric power company for solutions. 2. If the voltage difference between phases is within the permissible range of the local power company, modify the grid voltage imbalance parameter through the App. 3. If the fault still exists, contact SUNGROW.
028, 029, 208	PV Reverse Connection Fault	1. Check whether the corresponding string is of reverse polarity. If so, disconnect the DC switch and adjust the polarity when the string current drops below 0.5 A.

Alarm ID	Alarm Name	Corrective Measures
		2. If the fault still exists, contact SUNGROW. *The code 28, 29, 208 are corresponding to PV1, PV2, PV3 respectively.
037	High Ambient Temperature	Generally, the inverter will resume operation when the internal or module temperature returns to normal. If the fault persists: 1. Check whether the ambient temperature of the inverter is too high; 2. Check whether the inverter is in a well-ventilated place; 3. Check whether the inverter is exposed to direct sunlight. Shield it if so; 4. Check whether the fan is running properly. Replace the fan if not; 5. If the fault still exists, contact SUNGROW.
039	Low System Insulation Resistance	Wait for the inverter to return to normal. If the fault occurs repeatedly: 1. Check whether the ISO resistance protection value is excessively high via the app, and ensure that it complies with the local regulations. 2. Check the resistance to ground of the string and DC cable. Take corrective measures in case of short circuit or damaged insulation layer. 3. If the cable is normal and the fault occurs on rainy days, check it again when the weather turns fine. 4. If there are batteries, check whether battery cables are damaged and whether terminals are loose or in poor contact. If so, replace the damaged cable and secure terminals to ensure a reliable connection. 5. If the fault still exists, contact SUNGROW.
106	Grounding Cable Fault	1. Check whether the AC cable is correctly connected. 2. Check whether the insulation between the ground cable and the live wire is normal. 3. If the fault still exists, contact SUNGROW.
051	Off-grid Load Overpower	1. Reduce the power of loads connected at the off-grid port, or remove some loads. 2. If the alarm persists, contact SUNGROW.

Alarm ID	Alarm Name	Corrective Measures
714	BMS Communication Fault	1. Check whether the communication cable and the terminals are abnormal. If so, correct them to ensure reliable connection. 2. Reconnect the communication cable of the meter. 3. If the fault still exists, contact SUNGROW.
932–935, 937	Battery Alarm	Generally, the battery can automatically recover. In case the alarm persist for a long time: 1. If the alarm is caused by ambient temperature, such as over temperature alarm or low temperature alarm, take measures to change the ambient temperature, such as improving heat dissipation conditions. 2. If the fault persists, contact battery manufacturer.
939	Battery Low Voltage Alarm	1. If the alarm occurs during the charging or discharging process, allow the system to rest for a period and the alarm should clear. 2. If the alarm appears after the system has been idle for more than 2 hours, the battery may have been left without charging for an extended period. If the energy storage inverter is capable of charging the battery, the alarm can be resolved by enabling the forced charging function to charge the battery. 3. If none of the above causes apply and the alarm persists, please contact Sungrow customer service
703, 711, 712, 715, 732–736, 832–833, 835–837	Battery Abnormal	1. In case of abnormal battery voltage, check whether the battery power cable connection is abnormal (reverse connection, loose, etc.). If so, connect the battery power cable correctly. 2. Check whether the battery real-time voltage is abnormal if the battery power cable is correctly connected. If so, contact the battery manufacturer. If not,contact SUNGROW. 3. In case of abnormal battery temperature, take measures to change the ambient temperature, such as improving heat dissipation conditions. 4. If the fault persists, contact battery manufacturer.
739	Battery Low Voltage Protection	1. If the fault occurs during charging or discharging, allow the system to rest for a period of time and the fault should clear.

Alarm ID	Alarm Name	Corrective Measures
		2. If the fault appears after the system has been idle for more than 2 hours, the battery may have been left without charging for an extended period. Please ensure that the energy storage inverter can charge the battery normally. Restarting the battery will trigger the emergency charging function to charge it. 3. If the above causes do not apply and the alarm persists, please contact Sungrow customer service.
502-504, 507, 508, 510, 513, 516–518, 994, 996	System Alarm	1. The inverter can continue running. 2. Check whether the related wiring and terminal are abnormal, check whether there are any foreign materials or other environmental abnormalities, and take corresponding corrective measures when necessary. 3. If the alarm persists, please contact SUNGROW.
514	Meter Communication Abnormal Alarm	1. Check whether the communication cable and the terminals are abnormal. If so, correct them to ensure reliable connection. 2. Reconnect the communication cable of the meter. 3. If the alarm still exists, contact SUNGROW.
006, 007, 011, 019, 021, 025, 040–042, 048–050, 052–054, 056, 064–067, 100–102, 105, 107, 113, 117, 200–205, 300, 303–305, 308–316, 320, 600, 601, 605, 608, 612, 616, 620, 624, 995	System Fault	1. Wait for the inverter to return to normal. 2. Disconnect the AC and DC switches, and disconnect the battery side switches if there are batteries. Close the AC and DC switches in turn 15 minutes later and restart the system. 3. Check the PE connection of the inverter.. 4. If the fault still exists, contact SUNGROW.

Alarm ID	Alarm Name	Corrective Measures
90	Inverter parallel synchronization signal abnormal.	**1.** Please check if there is an error in the multi-unit mode settings of the master and slave units. One unit should be set to master mode. Verify whether the master-slave quantity matches the actual setup. The remaining units should be set to slave mode. Ensure that the slave IDs are assigned sequentially in order. **2.** Please check if there are any errors in the parallel communication cables. Verify that the CAN2 H/CAN2 L connections for the COM1 ports between the units are correctly wired. **3.** Please check if the last unit is properly terminated with the matching terminal resistor. The 120Ω resistor plug should be connected between CAN2 H and CAN2 L.
038	Relay Self-Test Failure	**1.** Check the parameter settings to see whether the "N-to-ground detection" and "Grounding monitoring" functions are disabled. Verify on site whether the system is grounded. **2.** If the system is grounded, check whether the L and N wires on the AC side are reversed. **3.** If fault 038 occurs in off-grid mode, it may be because the PE terminal of the backup port is not externally connected. **4.** The relay is welded and cannot close; the unit needs to be replaced. **5.** If the fault is not caused by the foregoing reasons and persists, the unit needs to be replaced. Export the log files, record the software version, and contact Sungrow Customer Service.
75	Parallel Communication Alarm	**1.** Check whether the master-slave parallel parameters are correctly set in the multi-unit configuration. **2.** Check whether the communication cables between the master and slave units are disconnected or abnormal. **3.** Try replacing the communication cable. **4.** If the fault is not caused by the foregoing reasons and persists, the unit needs to be replaced. Export the log files, record

Alarm ID	Alarm Name	Corrective Measures
		the software version, and contact Sungrow Customer Service.
329	AC Port Wiring Anomaly Fault	1. Check when the fault occurred, whether during installation or during operation. 2. Check whether the grid port cables are incorrectly connected to the backup port. 3. Check whether power is supplied to the diesel generator port while diesel generator mode is not configured. 4. Under "All backup ports one load" configuration, if alarm 329 occurs on a unit when another unit starts in off-grid mode without multi-unit settings being configured, reconfigure the master-slave operating mode. 5. If none of the above causes is confirmed and the fault persists, unit replacement is required. Export the log information, record the software version, and contact Sungrow Power Supply customer service.

Contact the installer if the measures listed in the “Troubleshooting Method” column have been taken but the problem persists. Contact SUNGROW if the installer fails to solve the problem.

10.2 Maintenance

10.2.1 Maintenance Notices

The DC switch can be secured with a lock in the OFF position or a certain angle beyond the OFF position.(For countries “AU” and “NZ”)

⚠ DANGER

Risk of inverter damage or personal injury due to incorrect service!

- **Be sure to use special insulation tools when perform high-voltage operations.**
- **Before any service work, first disconnect the grid-side AC circuit breaker and check the inverter status. If the inverter indicator is off, please wait until night to disconnect the DC switch. If the inverter indicator is on, directly disconnect the DC switch.**
- **After the inverter is powered off for 10 minutes, measure the voltage and current with professional instrument. Only when there is no voltage nor current can operators who wear protective equipment operate and maintain the inverter**
- **Even if the inverter is shut down, it may still be hot and cause burns. Wear protective gloves before operating the inverter after it cools down.**
- **When maintaining the product, it is strictly prohibited to open the product if there is an odor or smoke or if the product appearance is abnormal. If there is no odor, smoke, or obvious abnormal appearance, repair or restart the inverter according to the alarm corrective measures. Avoid standing directly in front of the inverter during maintenance.**

⚠ CAUTION

To prevent misuse or accidents caused by unrelated personnel: Post prominent warning signs or demarcate safety warning areas around the inverter to prevent accidents caused by misuse.

NOTICE

Restart the inverter only after removing the fault that impairs safety performance. As the inverter contains no component parts that can be maintained, never open the enclosure, or replace any internal components.
To avoid the risk of electric shock, do not perform any other maintenance operations beyond those described in this manual. If necessary, contact your distributor first. If the problem persists, contact SUNGROW. Otherwise, the losses caused is not covered by the warranty.

NOTICE

Touching the PCB or other static sensitive components may cause damage to the device.

- **Do not touch the circuit board unnecessarily.**
- **Observe the regulations to protect against electrostatic and wear an anti-static wrist strap.**

10.2.2 Routine Maintenance

11 Appendix

11.1 Technical Data

Parameter	MG3.6RL
Input (DC)	
Recommended max. PV input power	7200 Wp
Max. usable PV input power	5760 Wp
Max. PV input voltage	500 V
Min. PV input voltage / Startup input voltage	40 V / 50 V
Rated PV input voltage	360V
MPPT operating voltage range	40V - 425V
Full load MPPT voltage range	230V - 425V
No. of independent MPP trackers	2
No. of PV strings per MPPT	1 / 1
Max. PV input current	40 A (20 A / 20 A)
Max. DC short-circuit current	50 A (25 A / 25 A)
Max. current for input connector	25 A
Battery data	
Battery type	Li-ion battery
Compatible battery model	MGL060 / MBL050 / MBL120 / MBL160 / Third-party LV batteries
Battery voltage range	40 V - 60 V
Max. charge / discharge current	120 A / 90 A
Max. charge / discharge power	5000 W / 3600 W
Input / Output (AC)	

Parameter	MG3.6RL
Max. AC power from grid	8800 W
Rated AC output power	3680 W
Max. AC output apparent power	3680 VA
Max. AC output current	16 A
Rated AC voltage	220V / 230V / 240V
AC voltage range	154V - 276V
Rated grid frequency	50 Hz / 60 Hz
Grid frequency range	45 Hz – 55 Hz / 55 Hz – 65 Hz
Harmonic (THD)	<3 % (of rated power)
Power factor at rated power / Adjustable power factor	>0.99 at default value at rated power/ 0.8 leading to 0.8 lagging
Feed-in phases / Connection phases	1 / 1
Backup Data (on grid mode)	
Max. output power for backup load	8800 W
Max. output current for backup load	40 A
Backup Data (off-grid mode)	
Rated voltage	220 V / 230 V / 240 V
Rated frequency	50 Hz / 60 Hz
THDV(@Linear load)	< 2%
Backup switch time	0 ms
Rated output power	3600W
Max. output power for backup load	4048 W
Peak output power	2 times of rated power, 10s
Efficiency	

Parameter	MG3.6RL
Max. efficiency / European efficiency	97.2 % / 96.2 %
Protection & Function	
Grid monitoring	Yes
DC reverse polarity protection	Yes
AC short-circuit protection	Yes
Leakage current protection	Yes
DC switch (solar)	Yes
Surge protection	DC Type II /AC Type II
PID Zero	Yes
Arc fault circuit interrupter (AFCI)	Yes
Micro-inverter compatibility *	Optional
General Data	
Topology (Inverter)	Non-isolated
Topology (Battery BDC)	Isolated
Degree of protection	IP65
Dimensions (W * H * D)	532 mm * 386 mm * 210 mm
Weight	<19 kg
Mounting method	Wall-mounting bracket
Operating ambient temperature range	-25 ℃to 60 ℃
Allowable relative humidity range	0% - 95%
Cooling method	Natural convection
Max. operating altitude	2000m
Noise (typical)	< 35dB(A)
Display	LED

Parameter	MG3.6RL
Communication	CAN, RS485, Ethernet , WLAN
DI / DO	DI * 1 / DO * 1
DC connection type	MC4 (Max.6mm²)
Battery connection type	OT terminal (35 mm²-50 mm²)
AC connection type	Plug and Play (Max.8 AWG)
Grid compliance	IEC 62109-1/-2, IEC/EN 61000-6-1/-3, IEC 63027, IEC 62116, IEC 61727, G98

* For micro-inverter compatibility, please consult Sungrow before placing an order.

11.2 Quality Assurance

When product faults occur during the warranty period, SUNGROW will provide free service or replace the product with a new one.

The software security update period for this product aligns with the warranty period. During the warranty, security patches or updates will be provided if any vulnerabilities or compatibility issues are identified.

Evidence

During the warranty period, the customer shall provide the product purchase invoice and date. In addition, the trademark on the product shall be undamaged and legible. Otherwise, SUNGROW has the right to refuse to honor the quality guarantee.

Conditions

- After replacement, unqualified products shall be processed by SUNGROW.
- The customer shall give SUNGROW a reasonable period to repair the faulty device.

Exclusion of Liability

In the following circumstances, SUNGROW has the right to refuse to honor the quality guarantee:

- The free warranty period for the whole machine/components has expired.
- The device is damaged during transport.
- The device is incorrectly installed, refitted, or used.
- The device operates in harsh conditions beyond those described in this manual.
- The fault or damage is caused by installation, repairs, modification, or disassembly performed by a service provider or personnel not from SUNGROW.

- The fault or damage is caused by the use of non-standard or non-SUNGROW components or software.
- The installation and use range are beyond stipulations of relevant international standards.
- The damage is caused by unexpected natural factors.

For faulty products in any of above cases, if the customer requests maintenance, paid maintenance service may be provided based on the judgment of SUNGROW.

Product data such as product dimensions are subject to change without prior notice. The latest documentation from SUNGROW should take precedence in case of any deviation.

11.3 Contact Information

In case of questions about this product, please contact us. We need the following information to provide you the best assistance:

- Model of the device
- Serial number of the device
- Fault code/name
- Brief description of the problem

For detailed contact information, please visit: **https://en.SUNGROWpower.com/contactUS**

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Sungrow Power Supply Co., Ltd.

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